

# ANPR Parking Management System

## User Manual



TGW

TigerWong

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## User Manual

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This Manual is applicable to Parking Management System (PMS).

The Manual includes instructions for using and managing the product. Pictures, charts, images and

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# Chapter 1 Brief introduction

## 1. Overview

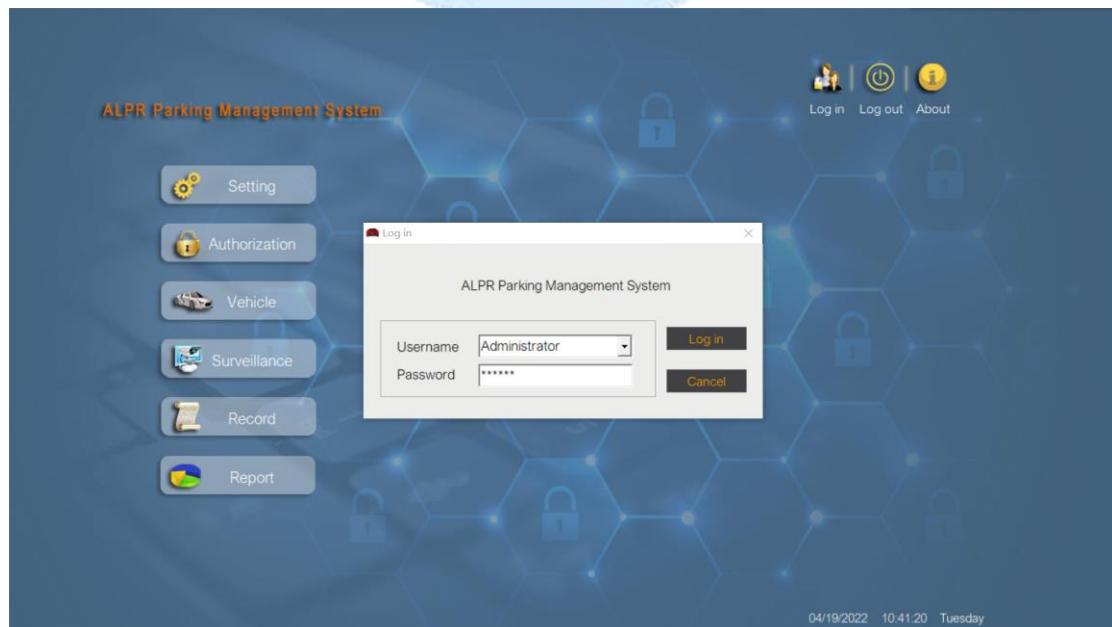
Parking Management System(PMS) is a software specially designed by TigerWong for manage the entry and exit of parking and parking fee information. It widely used any kinds of parking which need manage the vehicles. The system specially customized for License Plate Recognition System.

## 2. User Login

**2.1** Double click  to enter the software and you will see the login interface.

**Default account: Administrator**

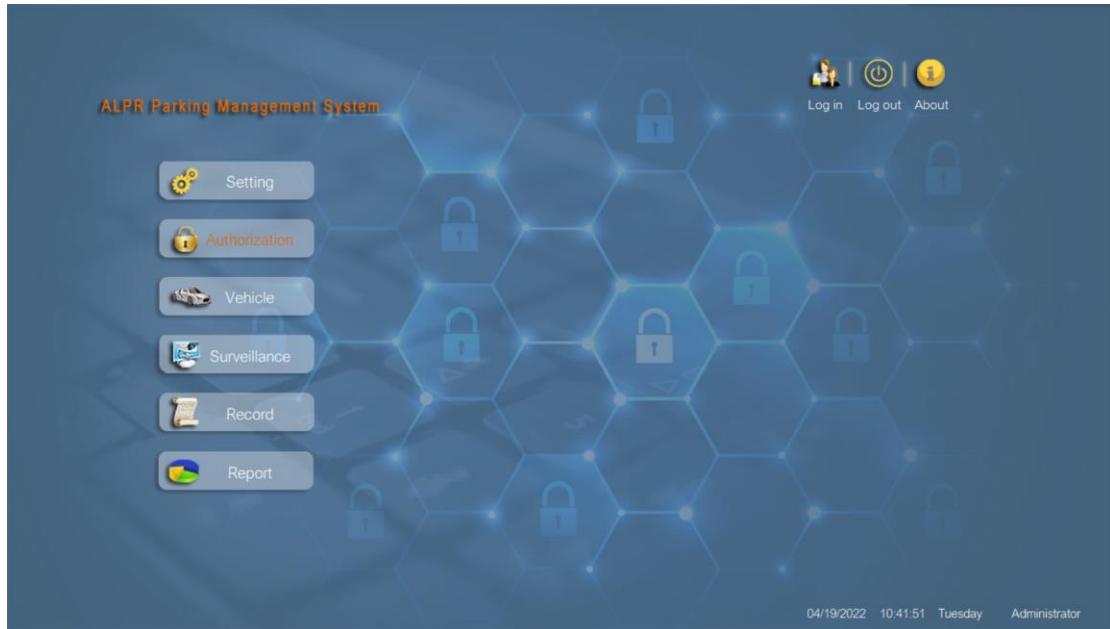
**Default password: 666666.**



**(2.1 Login Interface)**

**2.2** Here we can see that the software is mainly composed of six parts, namely "log

in"; " Maintenance" ; " Authorization" ; " Vehicle" ; "Surveillance" ; "Record" ; "Report" ; " About". This manual will explain one by one.

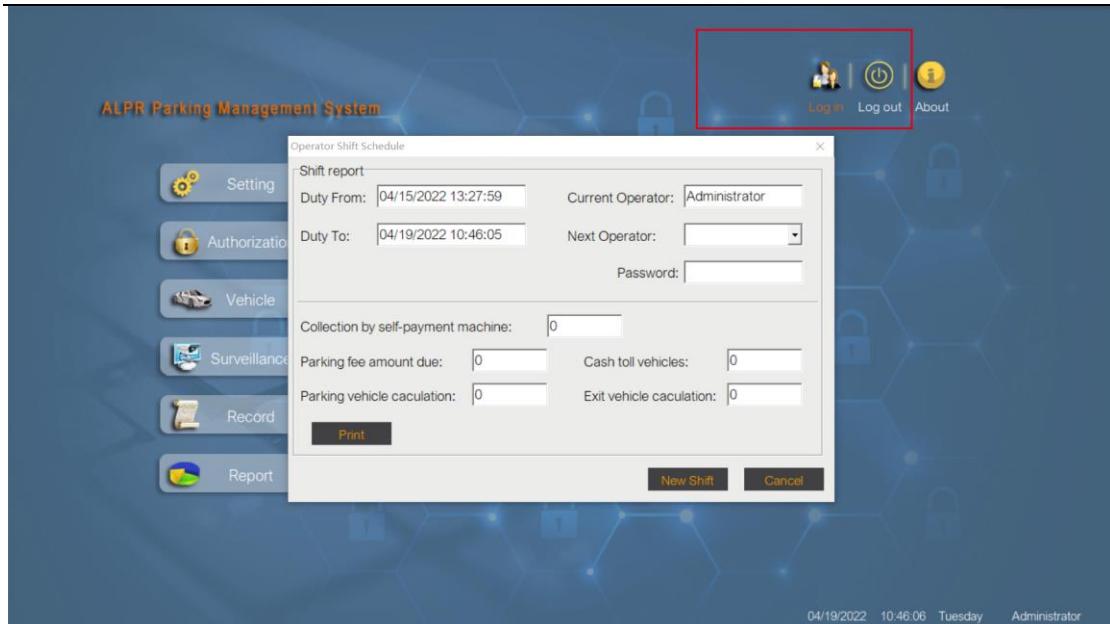


(2.2 Main Interface)

### 2.3 Login and Logout

First of all, when we click "log in", two secondary options will be displayed at the bottom, namely "log in" and "log out". In the secondary option of "log in", this function is mainly set for the cashier's shift handover. Log in to the corresponding cashier's account code to carry out shift handover. The system will also keep the shift handover time, person's name and the collection amount of automatic payment machine / cash, In addition, there is traffic flow information at the entrance and exit. Of course, we also support printing forms.

When you click "log out", you will be asked whether you want to exit the system.

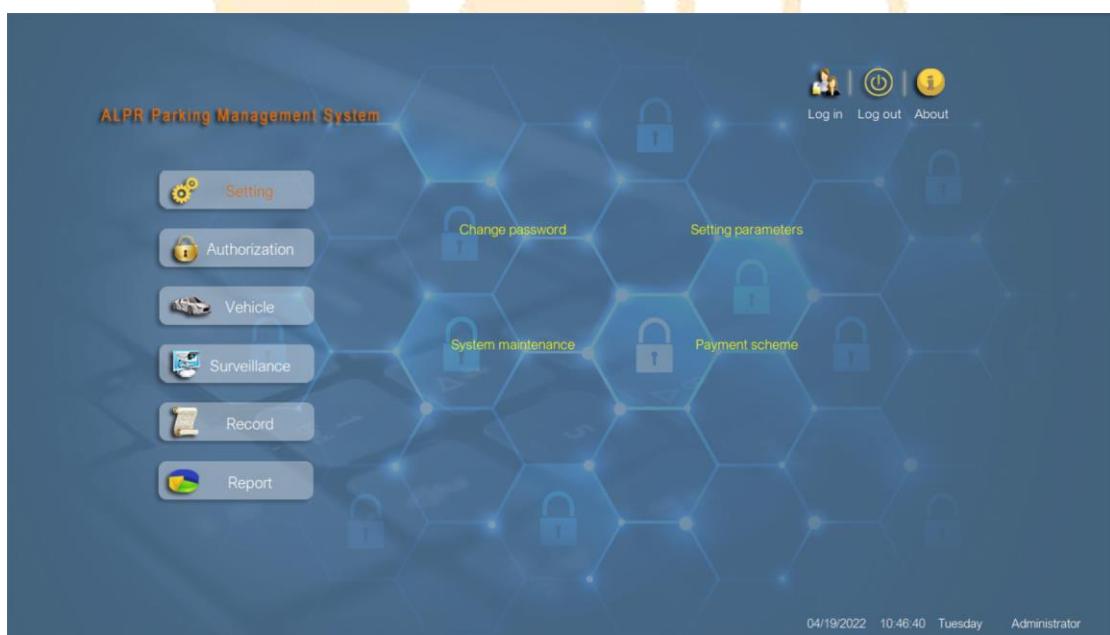


(2.3 "log in interface")

## Chapter 2 System Configuration

### 3. Maintenance

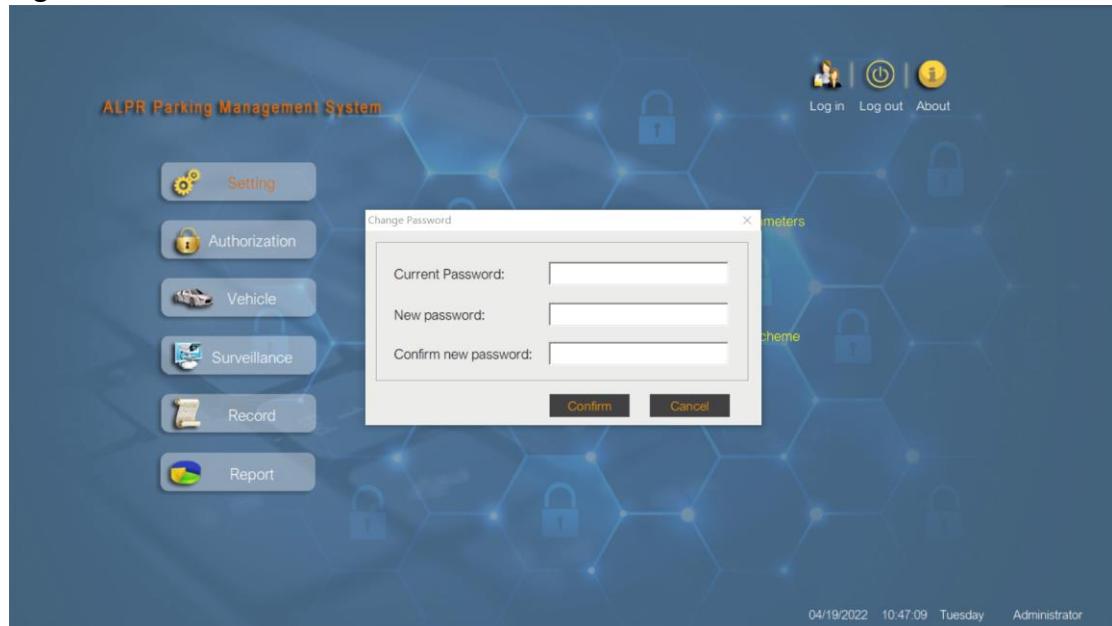
**3.1** Then you can see the "**maintenance**" option, which is mainly for many software settings. It is divided into four sub options, namely "**change password**", "**setting parameters**", "**system Miantenance**" and "**payment scheme**".



### (3.1 Maintenance Surface)

## 3.2 Change password

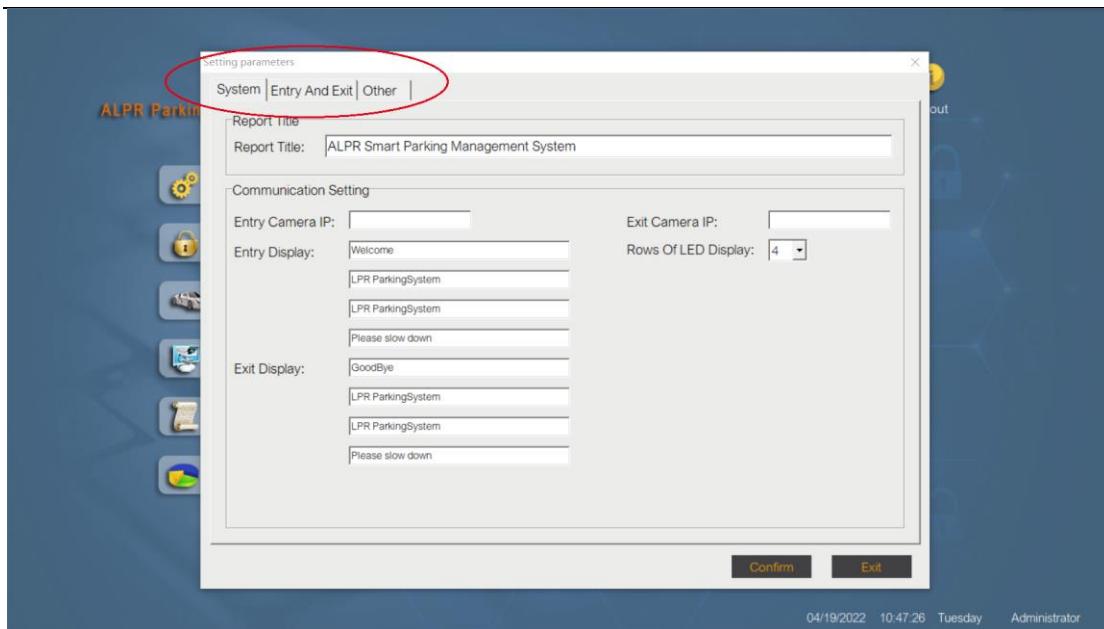
"**Change password**" is to let the administrator change the account password of the login software



(3.2 Change Password interface)

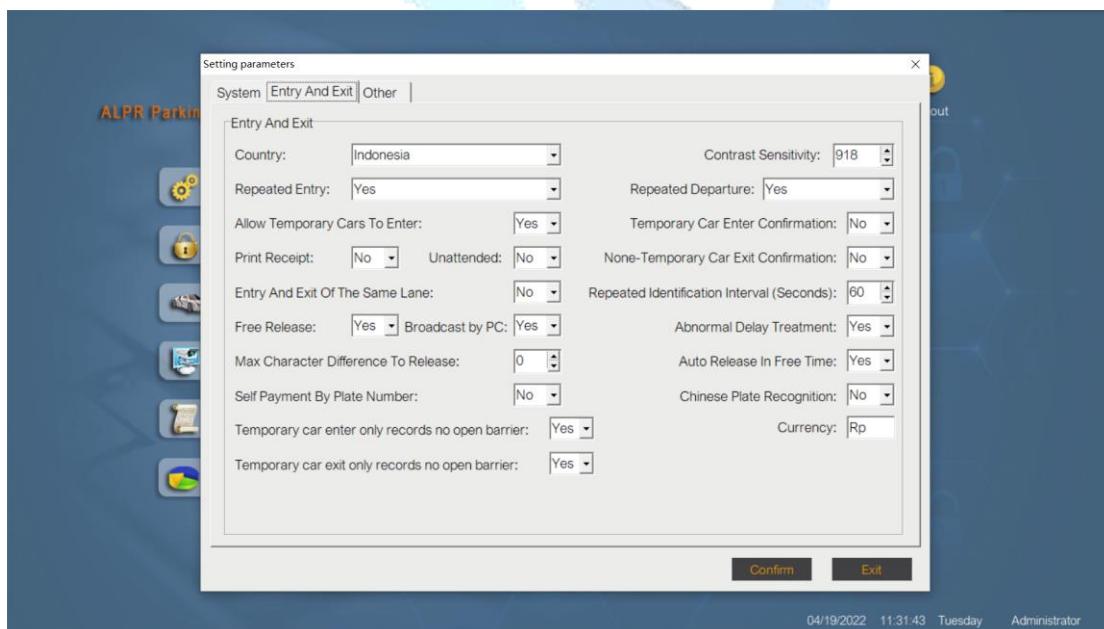
## 3.3 Setting parameters

The "**setting parameters**" option contains three subordinate menus, namely "**system**", "**entry and exit**" and "**other**". First, the first "**system**" is the basic software setting, including "**report title**", which is used to set the header of the report; And the name of **the entrance and exit** below, the IP address of the entrance and exit motherboard and camera (which is very important for the hardware connection software), as well as the "**Entry Display & Exit display**", as well as the display content of the entrance and exit display screen. These settings can be changed according to the actual situation. PS: displays documents in multiple languages.



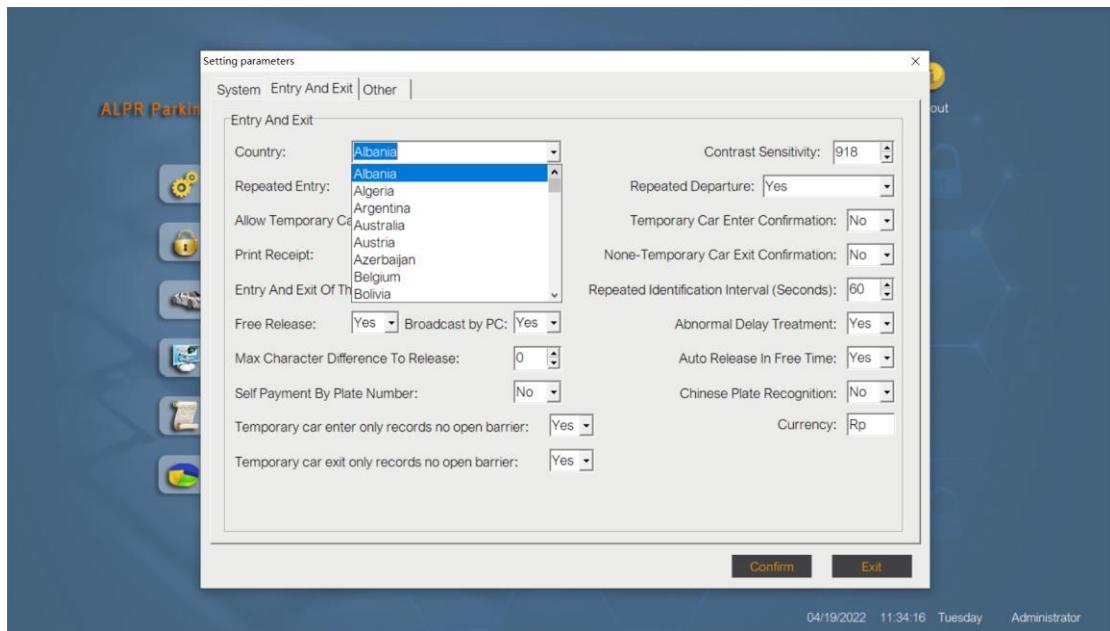
(3.3 Setting Parameters interface)

**3.4** In the second option "entry and exit", all options are drop-down options, which are for the setting of entry and exit permissions and rules.



(3.4 Entry and Exit interface)

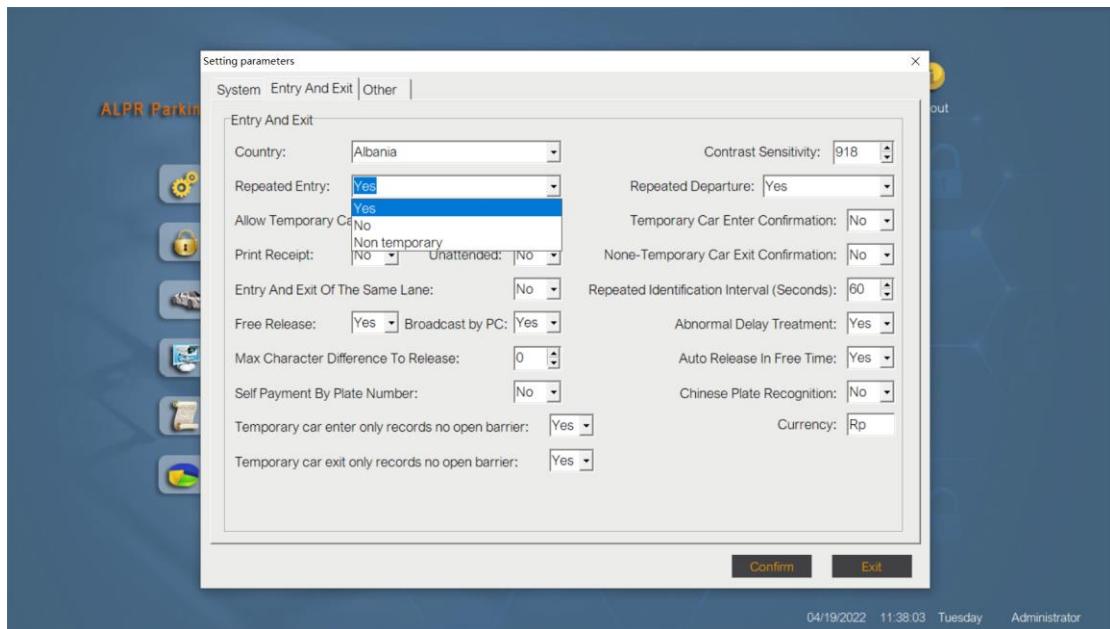
**“Country”** In the options, you need to select the country you are mainly using for license plate recognition.



### (3.4.1 Country interface)

**"Contrast Sensitivity"** This option is the sensitivity of license plate recognition, the default value is 918, please do not change this value arbitrarily

**"Repeated entry"** refers to the situation where a vehicle has an entry record but has been out but has no entry record. If it is not allowed, the vehicle will need to have a complete entry and exit record before entering the parking lot again. Of course, this option also has the "non temporary" option, which means that vehicles other than temporary vehicles can enter repeatedly.



### (3.4.2 Repeated Entry interface)

**"Repeated Departure"** is similar to "repeated entry", which means whether to allow repeated appearances. There is also the option of "non temporary"

**"Allow Temporary cars to enter"** Means this car park is only for VIP and other types of non-temporary vehicles

**"Temporary cars enter Confirmation"** is based on "Yes" for "Allow Temporary cars to enter", and there will be confirmation when temporary cars drives in.

**"Unattended"** means the entire process from entering the venue, finding a parking space, paying the parking fee to the final departure can be completed by the vehicle without manual participation, which greatly improves the traffic efficiency and allows the majority of users to enjoy an unprecedented parking experience.

**"Non temporary card exit confirmation"** refers to the exit confirmation of VIP vehicles, monthly cards and stored value vehicles.

**"Entry and exit of the same lane"** applies when only one channel is used for both entry and exit lanes.

**"Repeated identification interval"** refers to the interval of repeated identification, corresponding to the allowed repeated admission. The default time is 60 seconds, which can be adjusted according to the actual situation.

**"Free release"** will correspond to the "free" button in the "surveillance" section (yes corresponds to the optional state and no corresponds to the non optional state), which is free for special vehicles / situations / abnormalities.

**"Broadcast by PC"** means the entry/exit information will broadcast from PC speaker for the cashier

**"Abnormal delay treatment"** will also correspond to the "Cancel" button in the later "surveillance" section ("yes" corresponds to the optional state and "no" corresponds to the non optional state). For the behavior of giving up this appearance, the cashier can cancel this appearance record and continue to charge parking fees.

**"Max Character Difference To Release"** means the maximum number of bad characters that will be allowed to be recognized

**"Auto release in free time"** is associated with the charging standard and allows vehicles to enter and leave freely during the free time period. If "no" is selected, it

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should also be confirmed during the free time period

**"Self payment By Plate Number"** It means that you can pay at the self-service payment machine/central payment office as long as you enter the license plate number

**"Chinese Plate Recognition"** This does not refer to identifying Chinese license plates, but for which border areas there are scenarios where license plates from multiple countries exist, so it is necessary to identify license plates from other countries, which can be customized here.

**"Currency"** to enter the country corresponding currency abbreviation.

**"Temporary car enter only records no open barrier" & "Temporary car exit only records no open barrier"** It means that when a temporary car enters/exits, the entry/exit will be recorded, but the gate will not be opened, but the cashier needs to use the remote control to open the gate

**3.5** Next is the "other" submenu, which is mainly for the relevant settings of **parking lot information and data storage**. The time of storing photo data and whether to delete data beyond the retention period can be set according to the computer memory.

In addition, **the number of parking spaces** shall be set according to the situation of the parking lot.

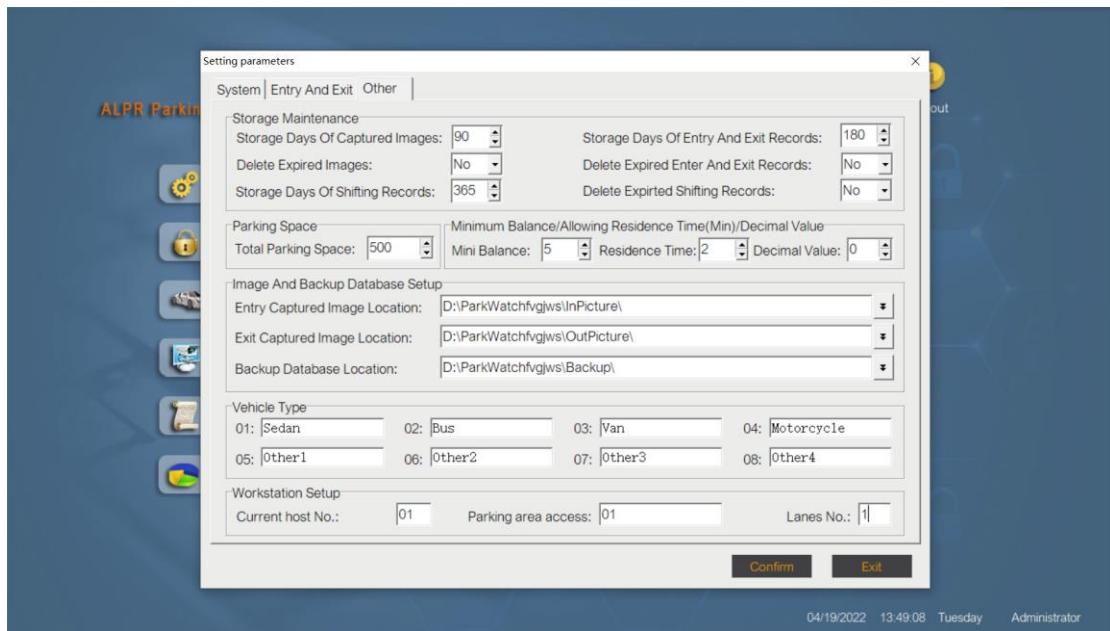
**"Minimum balance / allowing residence time / decimal value"**: "minimum balance" refers to the minimum amount of cash vehicles allowed. If the balance of cash vehicles is less than the set number, they cannot enter.

**"Allowing residence time"** refers to the time allowed to stay in the parking lot after paying the fee under the condition of central payment. If it exceeds this time, it needs to pay again.

**"Decimal value"** refers to the number of digits after the decimal point reserved for the parking fee amount.

In addition, it can also set the storage address of import and export / backup data and the setting of vehicle type. At present, our software supports the setting of up to 8 models. This setting will have different charging standards for different models.

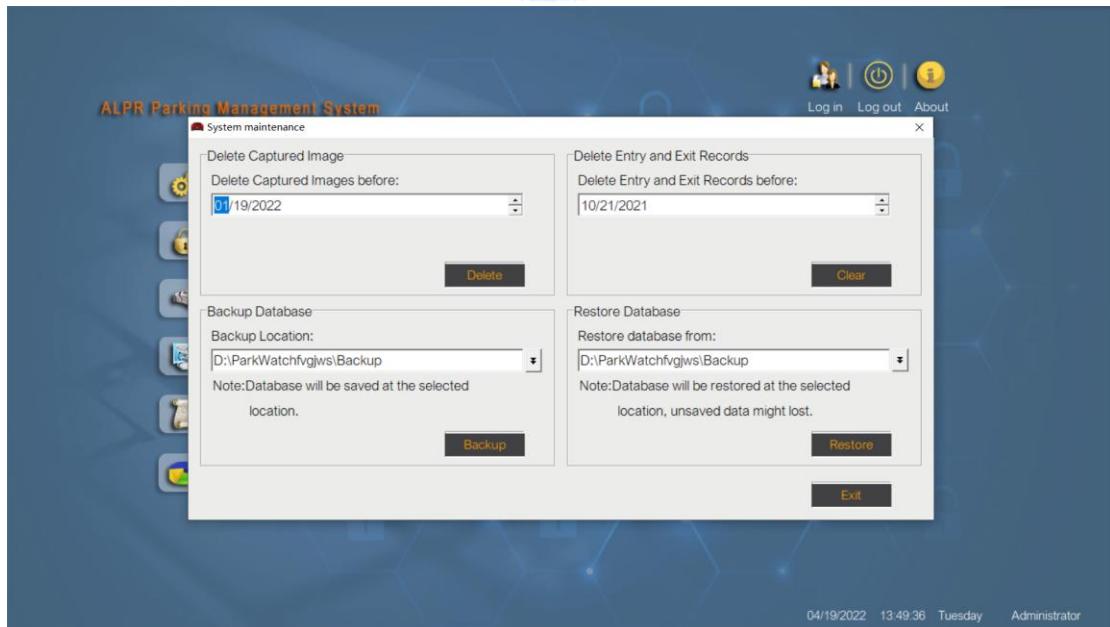
**"Workstation No." and "parking lot"** are applicable to the situation that multiple entrances and exits / floors and multiple software are jointly managed. They are numbered for distinguishing.



(3.5 “Other” Interface)

## 3.6 System maintenance

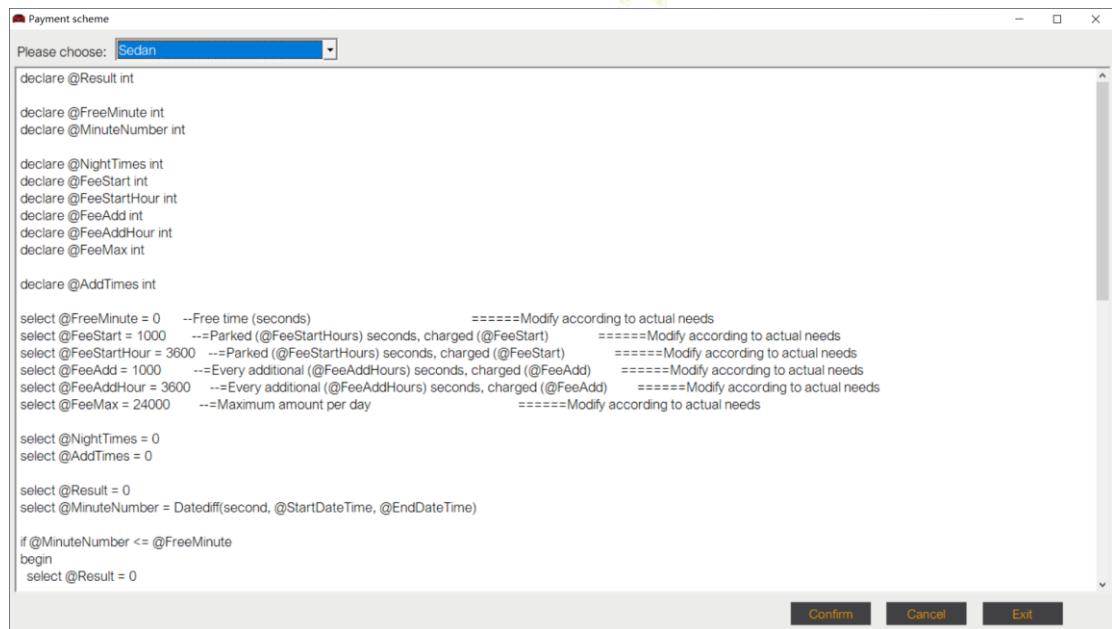
Next is the third submenu, namely **“system maintenance”**. This setting menu is for the situation that data needs to be **backed up / deleted manually**. You can also select the time and address to be backed up / deleted.



(3.6 “System Maintenance”interface)

### 3.7 Payment scheme

Finally, there is the secondary menu of "**payment scheme**". The drop-down options can support the basic **charging rules of 8 models**. This is the core of parking lot charging. All charging details will be set here. Do not change this setting by yourself. **If you need to change and add charging details, please contact our Engineer for change.**



```

Payment scheme
Please choose: Sedan

declare @Result int
declare @FreeMinute int
declare @MinuteNumber int
declare @NightTimes int
declare @FeeStart int
declare @FeeStartHour int
declare @FeeAdd int
declare @FeeAddHour int
declare @FeeMax int
declare @AddTimes int

select @FreeMinute = 0      --Free time (seconds)           ======Modify according to actual needs
select @FeeStart = 1000    --=Parked (@FeeStartHours) seconds, charged (@FeeStart)   ======Modify according to actual needs
select @FeeStartHour = 3600  --=Parked (@FeeStartHours) seconds, charged (@FeeStart)   ======Modify according to actual needs
select @FeeAdd = 1000      --=Every additional (@FeeAddHours) seconds, charged (@FeeAdd)   ======Modify according to actual needs
select @FeeAddHour = 3600  --=Every additional (@FeeAddHours) seconds, charged (@FeeAdd)   ======Modify according to actual needs
select @FeeMax = 24000    --=Maximum amount per day           ======Modify according to actual needs

select @NightTimes = 0
select @AddTimes = 0

select @Result = 0
select @MinuteNumber = Datediff(second, @StartTime, @EndTime)

if @MinuteNumber <= @FreeMinute
begin
    select @Result = 0

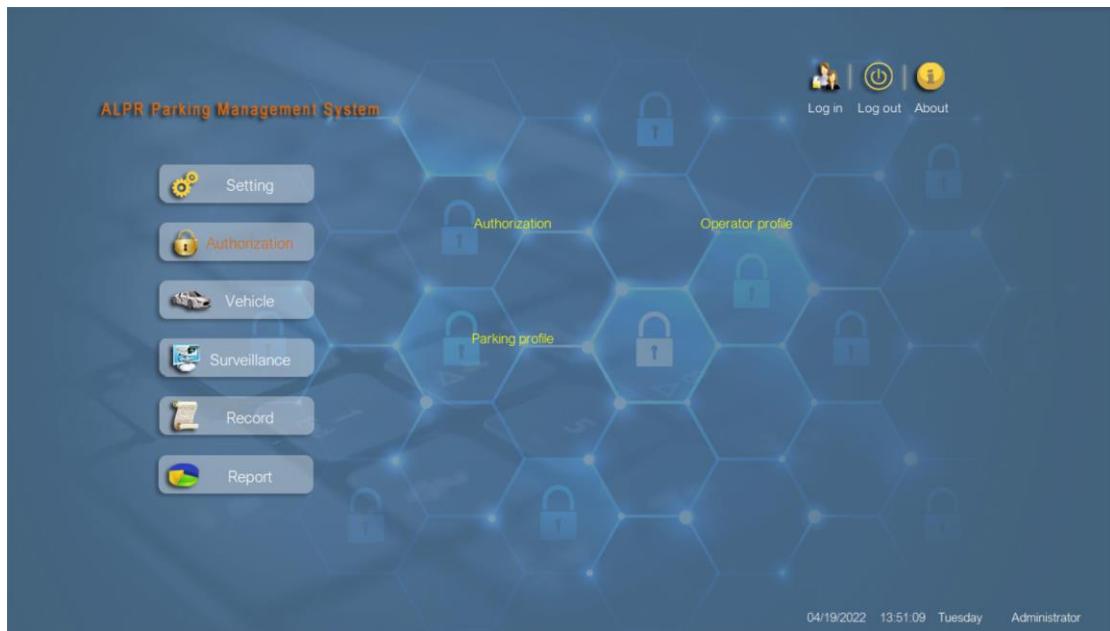
```

(3.7 "Payment scheme" interface)

## Chapter 3 Role Management

### 4. Authorization

Next is the "**authorization**" menu. You can see that it is divided into three submenus. This setting is for the **permissions of each cashier and administrator**. Managers at different levels will be allowed to operate different settings, and the files of the same Manager / parking lot will also be recorded in it for easy viewing.



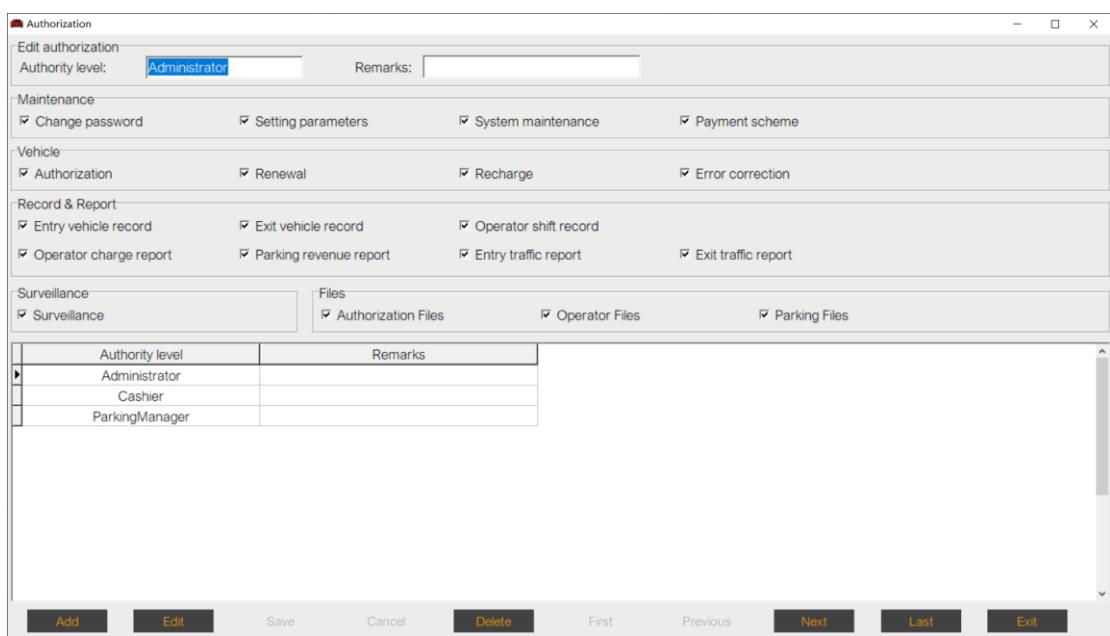
(4 Authorization interface)

## 4.1 Authorization

In the first sub menu "**authorization**", we can first understand all permission options, which involves which permissions each management level will have. If there is no permission, all members of the management level will not be allowed to operate.

If we want to **add a new management level**, we need to click **Add(A)**, Then the whole page will become editable. Similarly, when you want to modify the management level, first select the management level to be modified, and then

click **Edit(E)**



The screenshot shows the 'Authorization' interface with the following details:

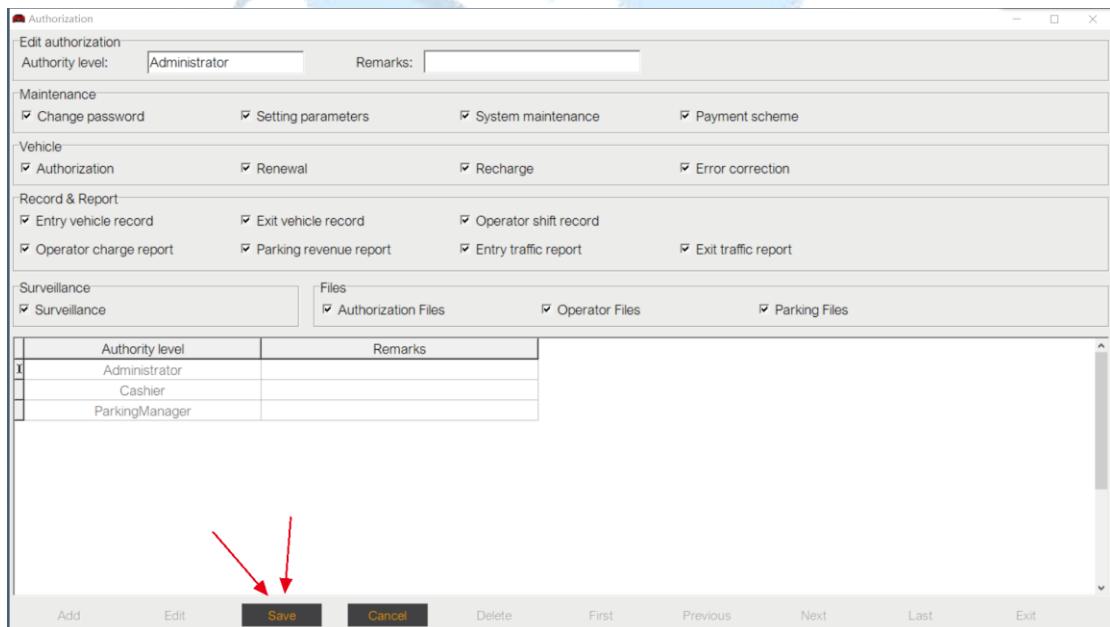
- Edit authorization:** Authority level: Administrator, Remarks: [empty]
- Maintenance:**  Change password,  Setting parameters,  System maintenance,  Payment scheme
- Vehicle:**  Authorization,  Renewal,  Recharge,  Error correction
- Record & Report:**  Entry vehicle record,  Exit vehicle record,  Operator shift record  
 Operator charge report,  Parking revenue report,  Entry traffic report,  Exit traffic report
- Surveillance:**  Surveillance, **Files:**  Authorization Files,  Operator Files,  Parking Files
- Authority level list:**

Authority level	Remarks
Administrator	
Cashier	
ParkingManager	

At the bottom, there are buttons: Add, Edit, Save, Cancel, Delete, First, Previous, Next, Last, Exit.

(4.1 "Authorization" interface)

**4.2** Then we set the permissions of each "authority level" according to the specific situation, and then click "save" to save.



The screenshot shows the 'Authorization' interface with the following details:

- Edit authorization:** Authority level: Administrator, Remarks: [empty]
- Maintenance:**  Change password,  Setting parameters,  System maintenance,  Payment scheme
- Vehicle:**  Authorization,  Renewal,  Recharge,  Error correction
- Record & Report:**  Entry vehicle record,  Exit vehicle record,  Operator shift record  
 Operator charge report,  Parking revenue report,  Entry traffic report,  Exit traffic report
- Surveillance:**  Surveillance, **Files:**  Authorization Files,  Operator Files,  Parking Files
- Authority level list:**

Authority level	Remarks
Administrator	
Cashier	
ParkingManager	

At the bottom, there are buttons: Add, Edit, **Save**, Cancel, Delete, First, Previous, Next, Last, Exit. A red arrow points to the 'Save' button.

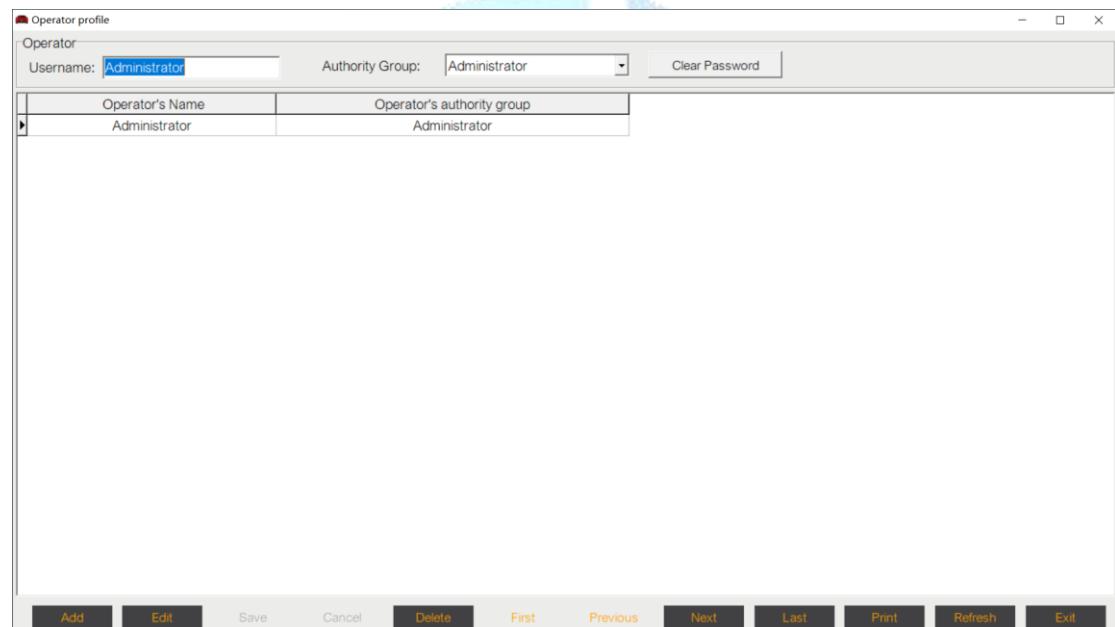
(4.2 "Authorization" level)

## 4.3 Operator profile

Next is the sub menu of "**operator profile**". This menu is for the specific information of the administrators of each level in "authority level". It is necessary to enter all the staff of the parking lot according to different levels, and then combine the authority

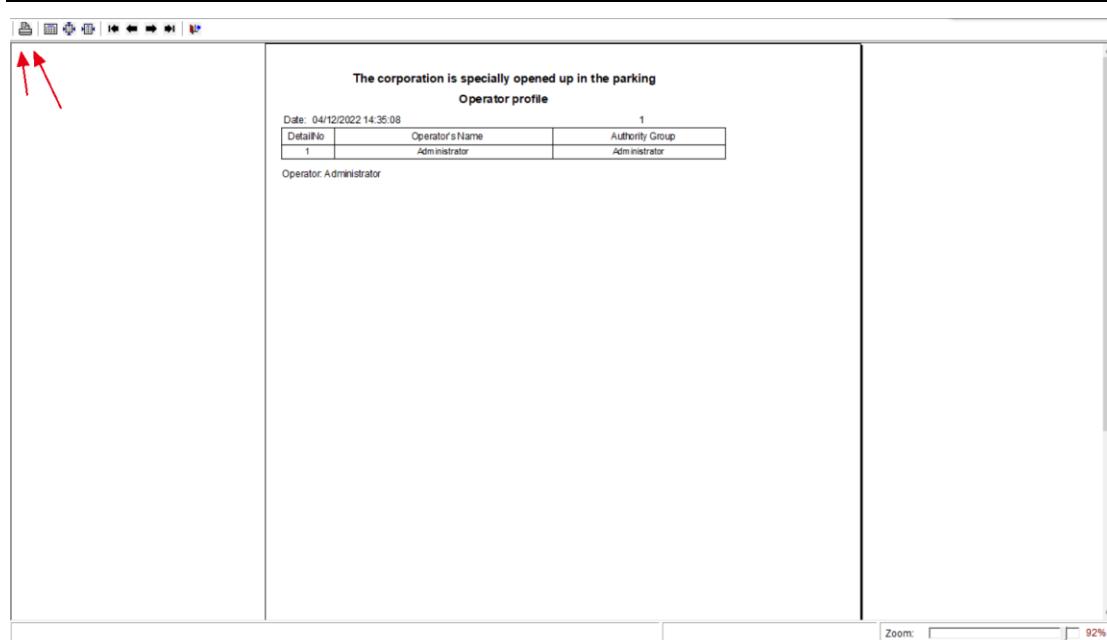
management of each level set before. Same Click  , for add a new

one.and click  for saving.



(4.3 "Operator profile" Interface)

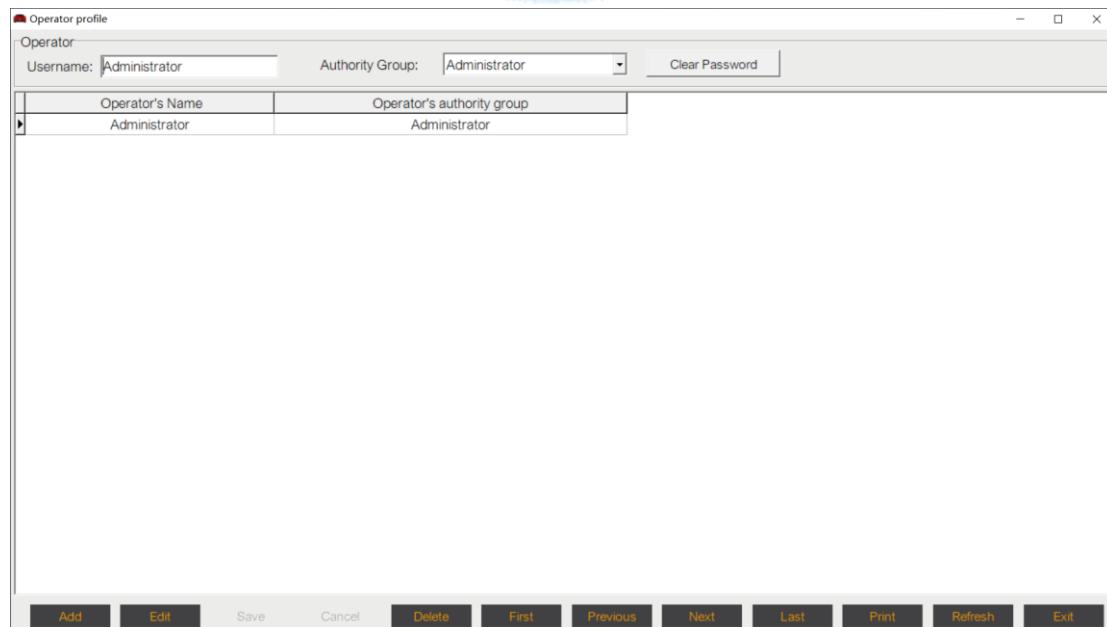
It is worth mentioning that Click  ,You can preview the report, and then click the upper left corner to print.



(4.3.1 "Print" interface)

## 4.4 Parking profile

The "parking profile" is for the management of parking lots, which can number and rename each parking lot.

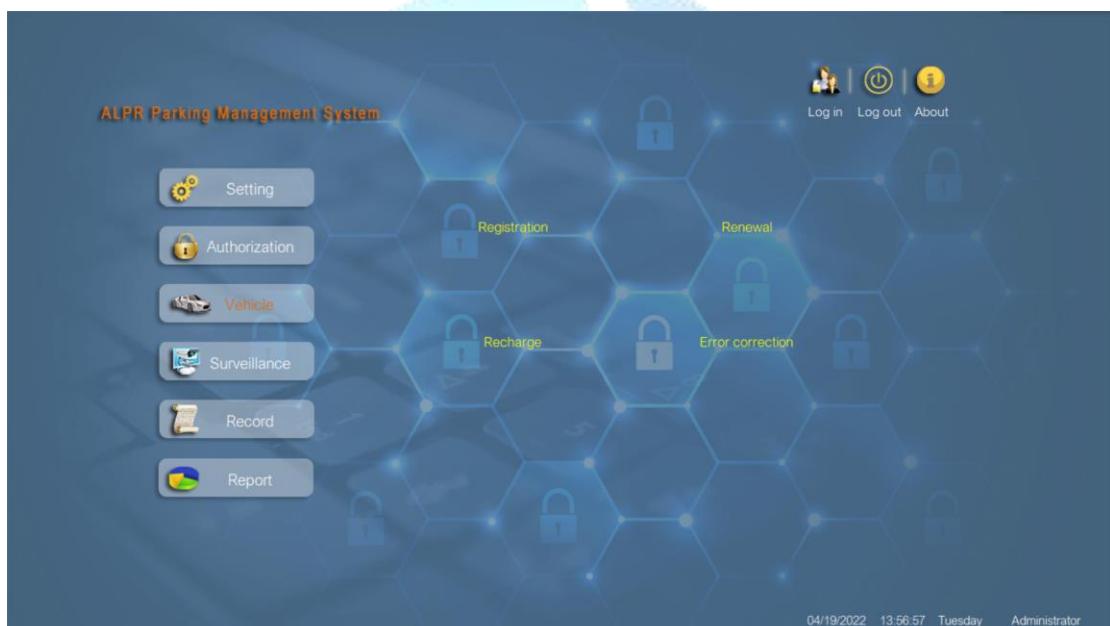


(4.4 "Parking profile" interface )

# Chapter 4 Vehicle Management

## 5. Vehicle

Next is the function of the "vehicle" menu, which is also divided into three submenus. This setting is mainly aimed at the early registration of non temporary vehicles. Combined with the advanced license plate recognition function, it can improve the traffic speed faster and more efficiently.



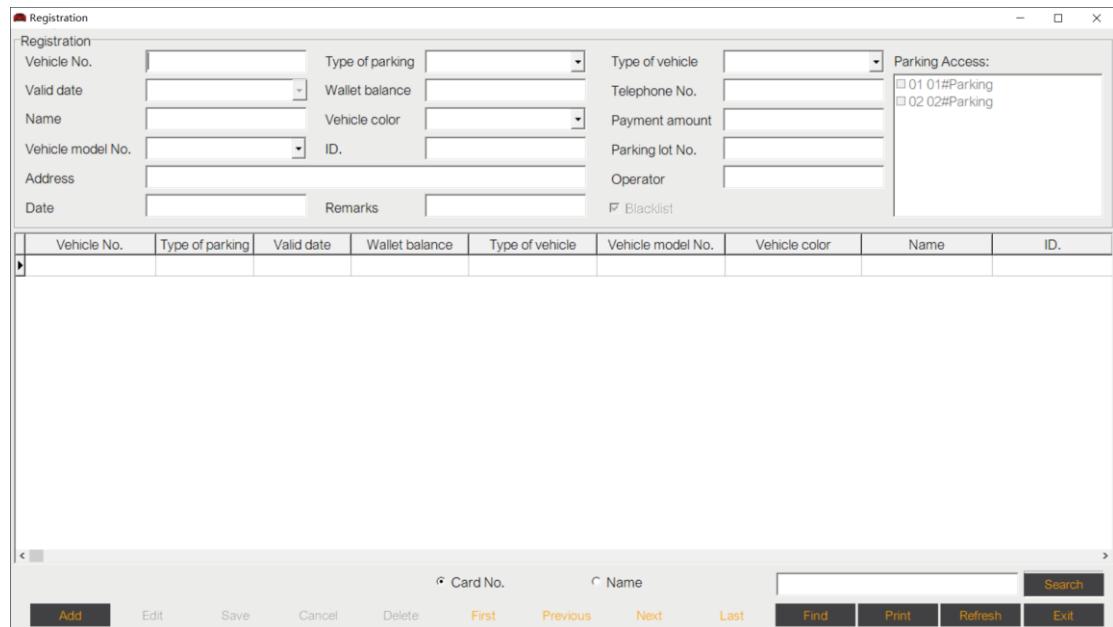
(5 "Vehicle" interface)

### 5.1 Registration

The first is the sub menu "registration". This setting is to register VIP / season car /

**cash vehicle.** Also click **Add(A)** for add a new one. **Manually enter the car license plate number** (at this time, the license plate number is not a required item. Then enter the vehicle information and select the type of parking. **Note, Only VIP cars and season card cars** can select "fail date", which is extended by one month by default. Please pay attention to modifying the specific validity period. In addition, **only cash vehicles can enter "wallet balance"**, followed by the specific information

of the owner and vehicle, which is an optional item.



The screenshot shows a software interface titled 'Registration'. It contains several input fields for vehicle information: Vehicle No., Valid date, Name, Vehicle model No., Address, Date, Type of parking, Wallet balance, Vehicle color, ID., Type of vehicle, Telephone No., Payment amount, Parking lot No., Operator, and a checkbox for 'Blacklist'. To the right, there is a section for 'Parking Access' with checkboxes for '01 01#Parking' and '02 02#Parking'. Below these fields is a table with columns: Vehicle No., Type of parking, Valid date, Wallet balance, Type of vehicle, Vehicle model No., Vehicle color, Name, and ID. At the bottom of the interface are buttons for Add, Edit, Save, Cancel, First, Previous, Next, Last, Find, Print, Refresh, and Exit. A search bar is also present.

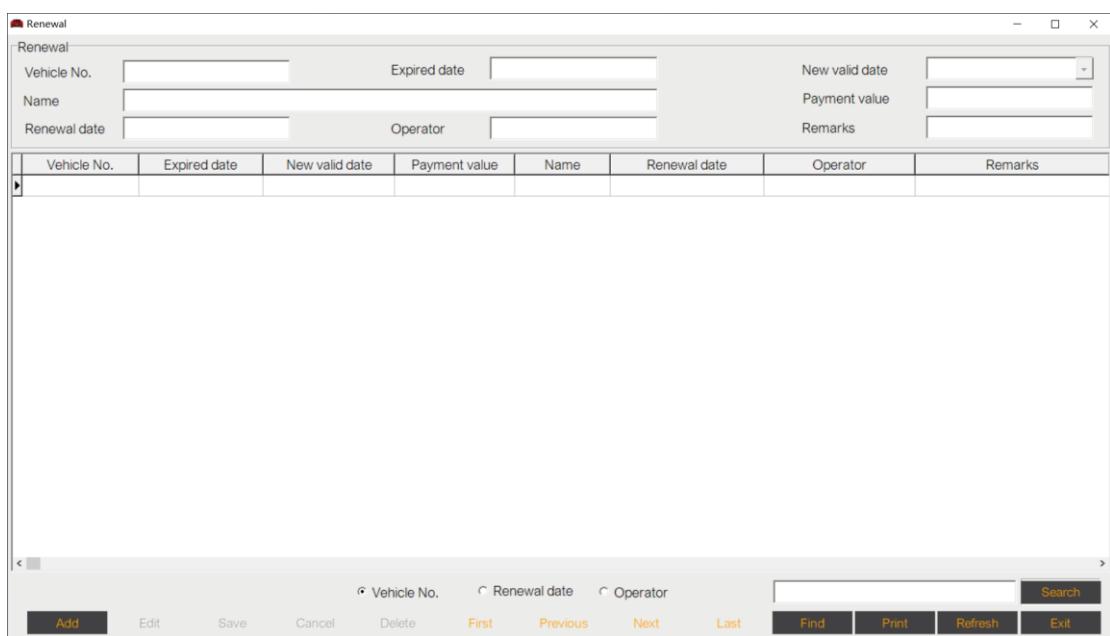
(5.1 "Registration" Interface)

## 5.2 Renewal

Then there is the "renewal" sub menu. This option is **only for VIP users and season**

users. Click **Add(A)**, Then **enter the plate number**, and other information will pop up automatically. The same "new failed date" is postponed to one month by default, which can be modified according to the specific situation. Then, you need to fill in the received amount in the "**payment value**" column, and click OK, then the VIP car / monthly card car will be postponed successfully.

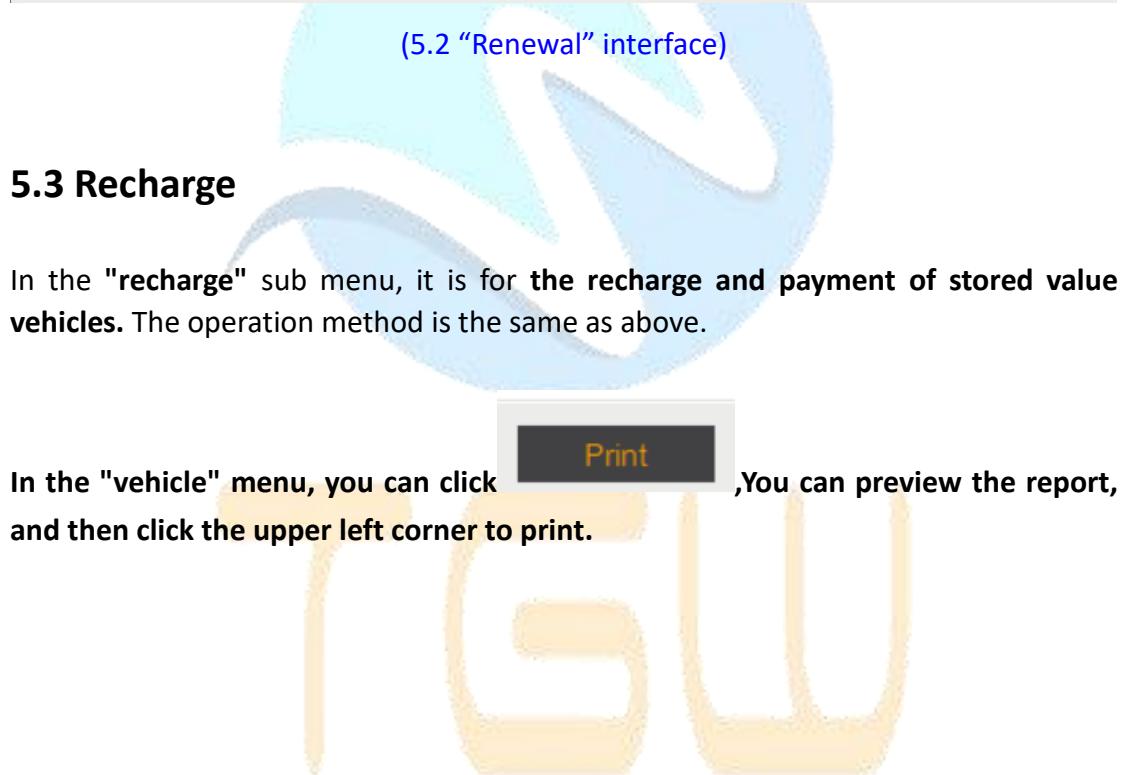
At the bottom of this interface, there is a query function, which can query the recharge records according to the license plate number and the operator.



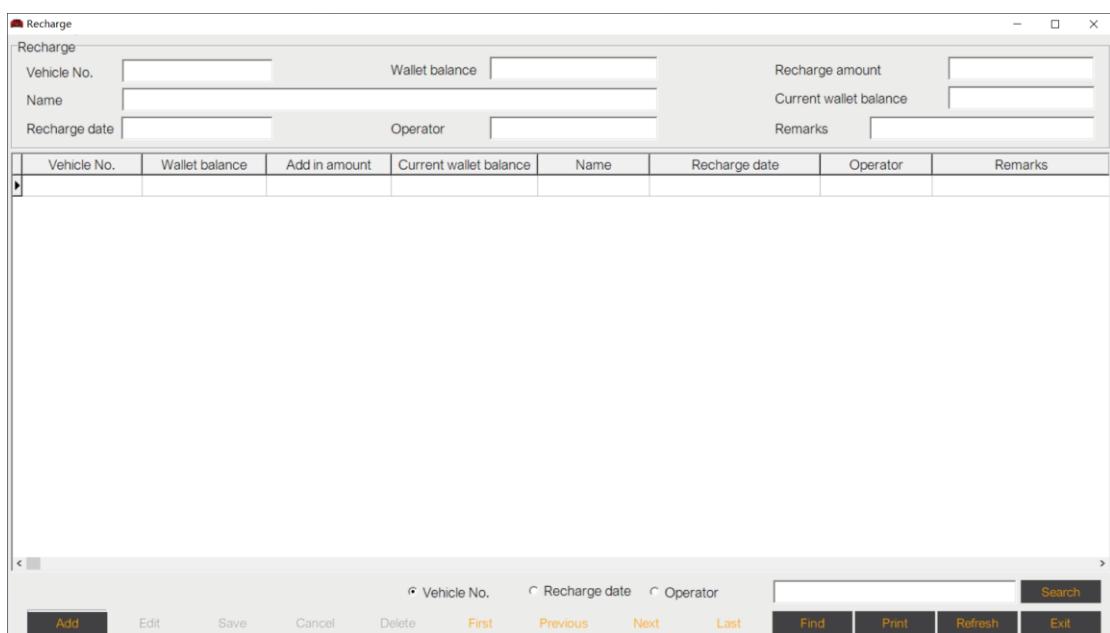
(5.2 "Renewal" interface)

### 5.3 Recharge

In the "recharge" sub menu, it is for **the recharge and payment of stored value vehicles**. The operation method is the same as above.



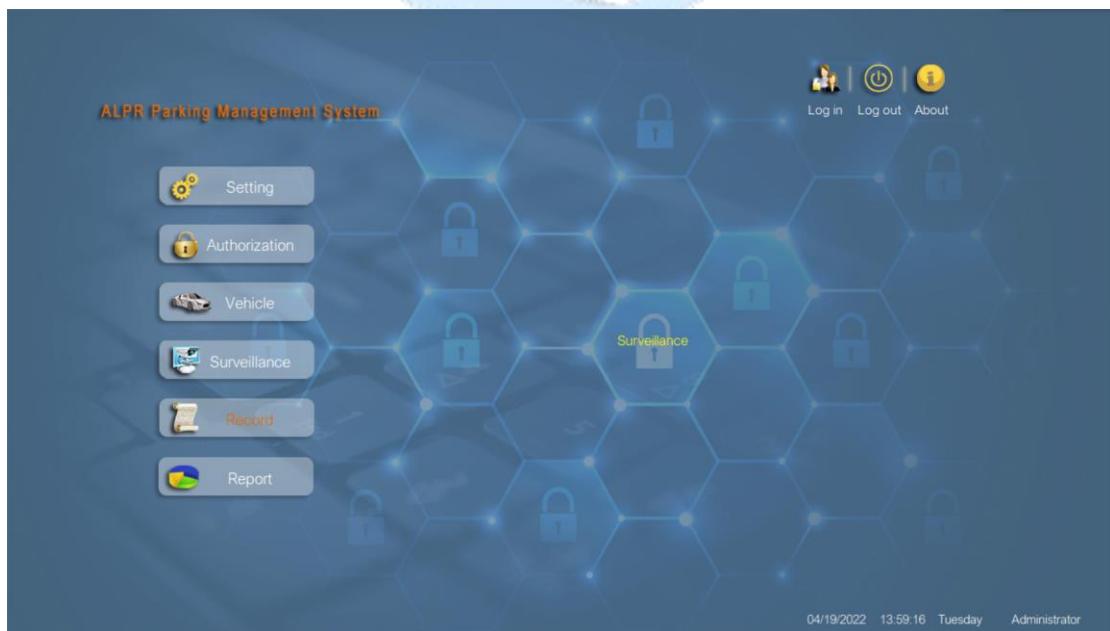
In the "vehicle" menu, you can click **Print**, You can preview the report, and then click the upper left corner to print.



(5.3"Recharge" Interface)

## 6. Surveillance

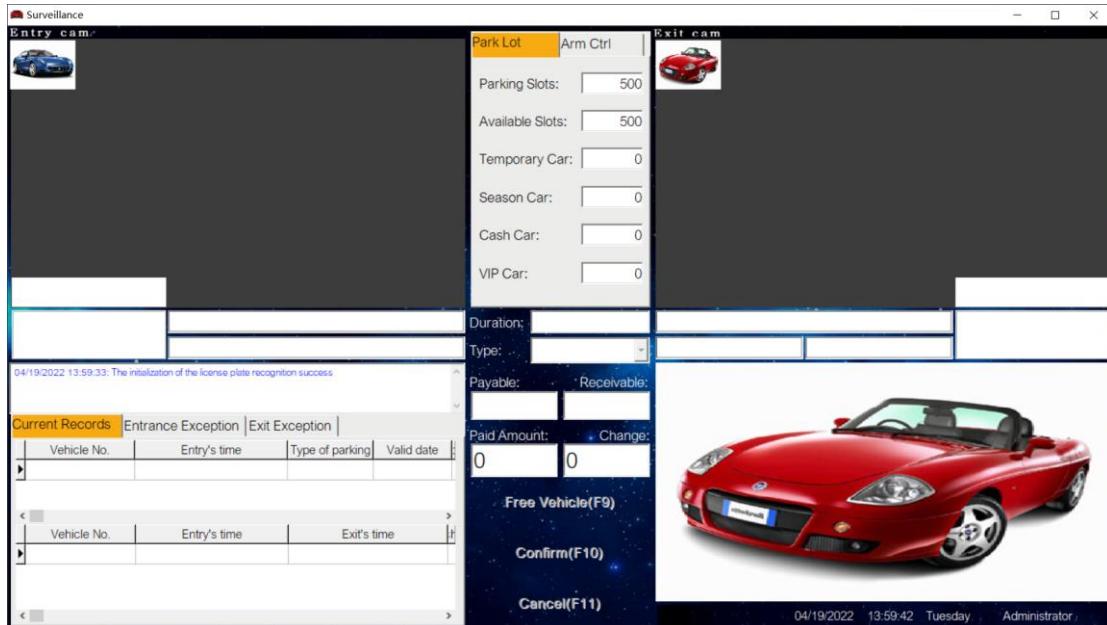
**6.1** Next is the "**Surveillance**" menu, which has only one sub menu and is also one of the main functions in the process of using the software.



(6 "Surveillance" interface)

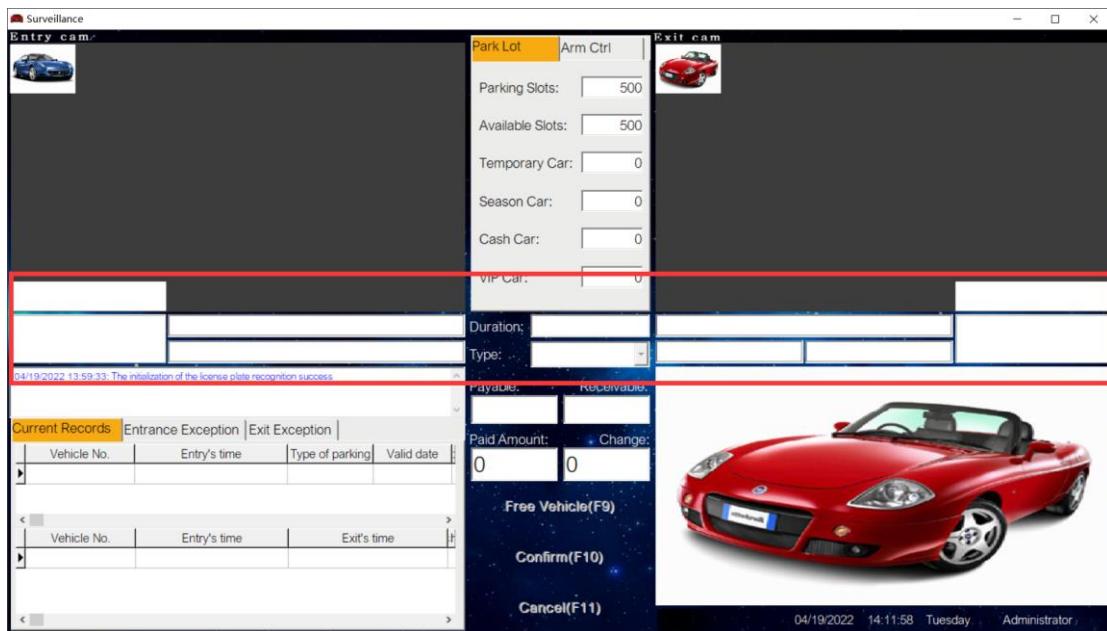
In this interface, the picture in the upper left corner is the **monitoring picture of the**

**entrance**, the picture in the upper right corner is **the monitoring picture of the exit**, and the picture in the lower right corner is the entrance picture called out according to the identification license plate of the exit. **For the cashier to compare**.



(6.1 “Surveillance” Interface)

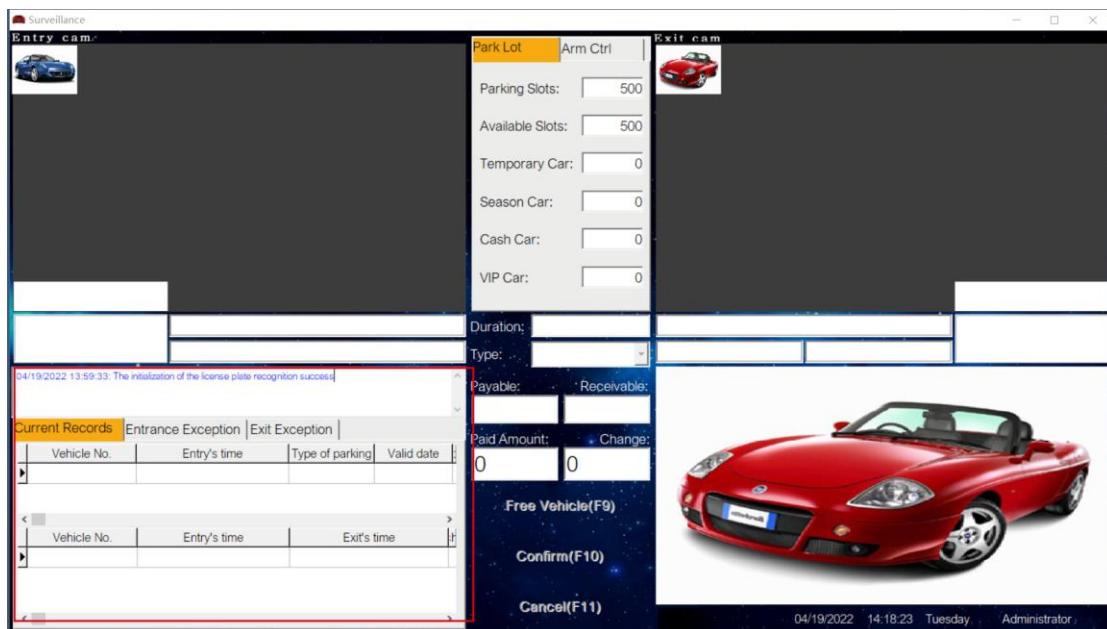
**6.2 The entry vehicle information** will be displayed under the entry and exit monitoring screen. The information on the left is the entry vehicle information, **including vehicle model (VIP, seasoncard, temporary vehicle or cash vehicle), license plate number**. The validity period will be displayed for non temporary vehicles, and the balance will be displayed for cash vehicles.  
The information on the right is **the exit vehicle information**. The difference from the left is that the entry time of the vehicle will be displayed for comparison with the exit time.



### (6.2 "Surveillance" Interface)

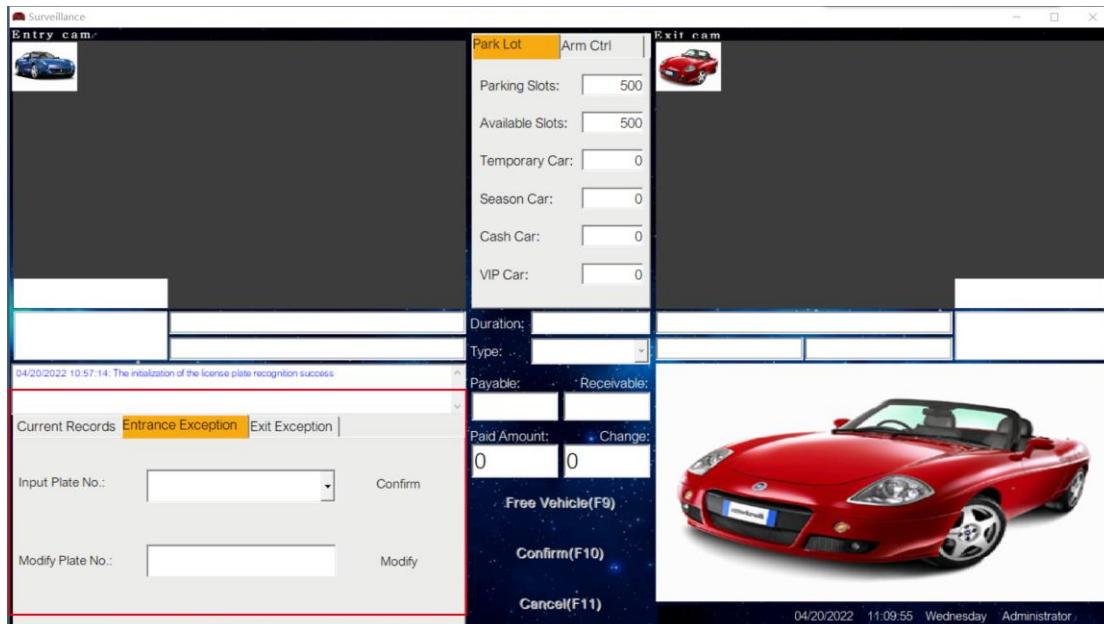
**6.3** In the lower left corner of the screen, it is the **Current Records** This status bar is the information of vehicles parked in the current parking lot, including vehicle information, parking lot information, operator information, etc.

The bottom row is the vehicle information of the exit, and when the vehicle enters and exits the venue, calculates the stay time and calculates the cost according to the model, if it is a VIP/season card vehicle, the expiration time will be real, if it is Cash vehicles will have a real balance.



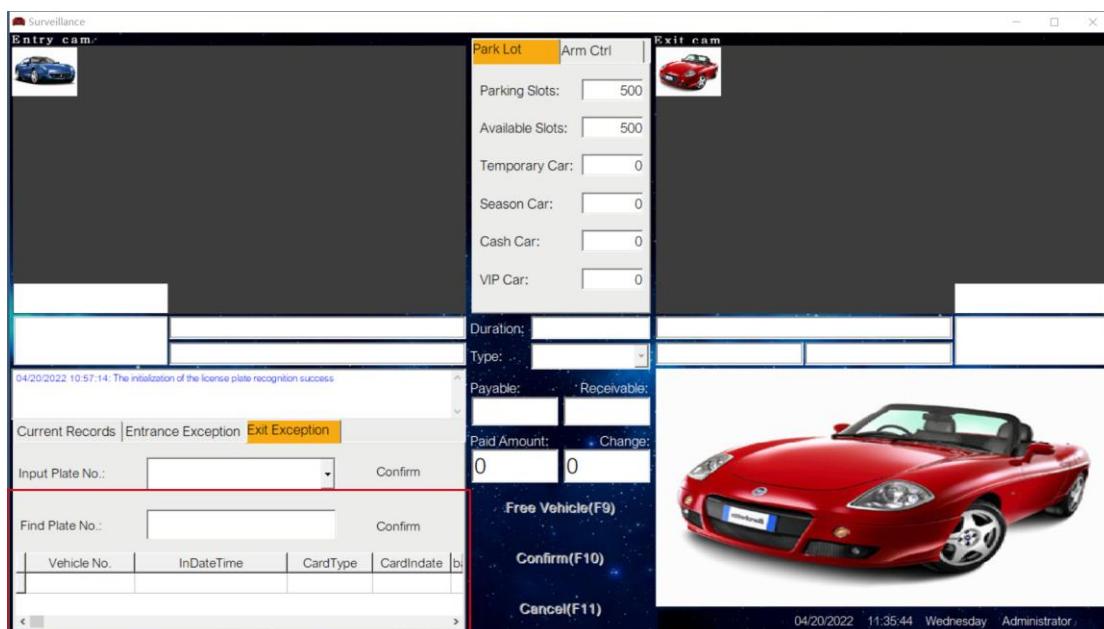
### (6.3 "Surveillance" Interface)

**6.4 In " Entrance Exception" & "Exit Exception"**if there are other circumstances such as wrong / missing card reading of some vehicles, **you can manually enter the car Plate number**, and then click the corresponding road gate on the right to open the gate. And also you can modify the wrong number into right number.



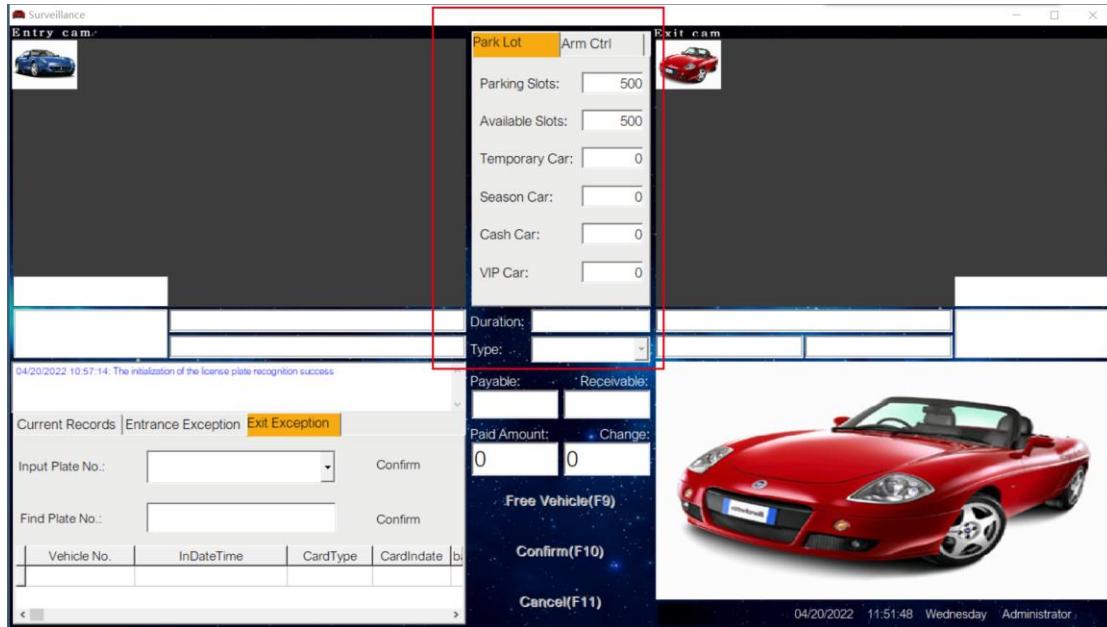
(6.4 "Surveillance" Interface)

**6.5 In addition, the "Find Plate No."** is for search the car plate, when you type the car plate in the blank ,it will shows All license plate numbers containing this character, and click "**Confirm**" to choose the one you want to search.



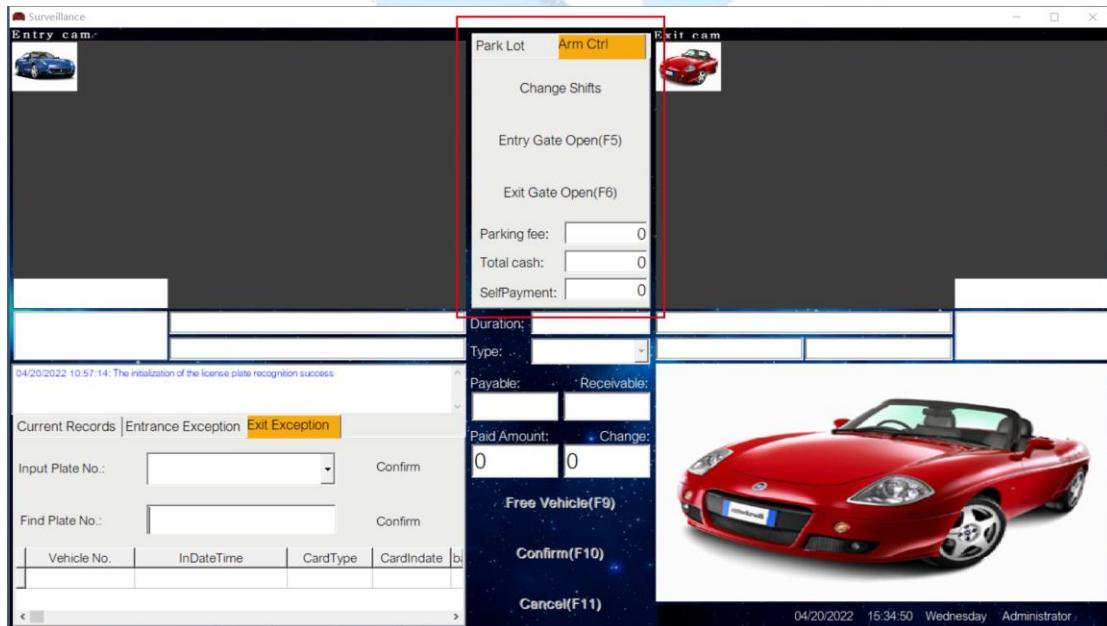
(6.5 "Surveillance" Interface)

**6.6** In this area, you can view the vacancy status of the current parking lot and the collected parking fees



(6.6 "Surveillance" Interface)

**6.7** The next "arm Ctrl" contains **shift change key** (convenient for cashier shift change operation) and manual gate opening command of each gate. And total parking fee with each payment way.



(6.7 "Surveillance" Interface)

**6.8** If you do not need shortcut key operation, you can set cancel in the configuration file.

```

[ ParkWatch.ini - 记事本 ]
文件(F) 编辑(E) 格式(O) 查看(V) 帮助(H)
BackupPath=D:\Client(2022)\Backup\

bcc:
bpr:
[Card]
cbp:AutoPrint=OFF
cbp:AllowControlBar=ON OFF
cbp:Currency=QAR
cbp:ShiftVisible=ON
ex:TimeFee=OFF
map:Difference=0
res:CardInAgain=1
tds:CardOutAgain=1
char:CardOutDirectness=1
char:ReaderType=TG800
char:FreeOut=ON
Doc:CancelOut=ON
Doc:CompanyName=
~ AllowExit=ON

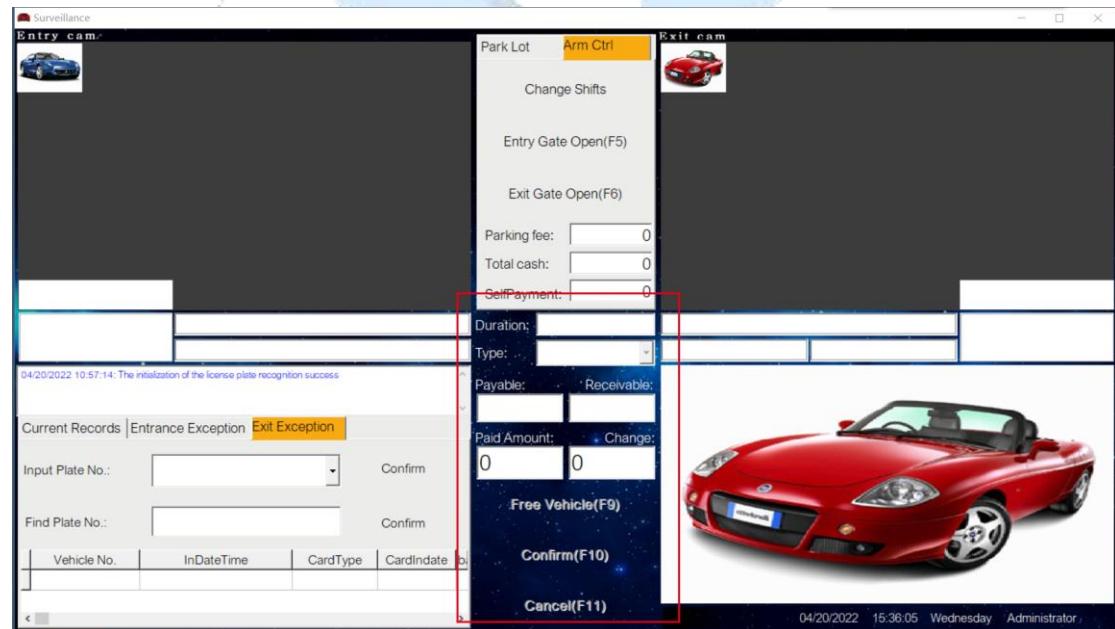
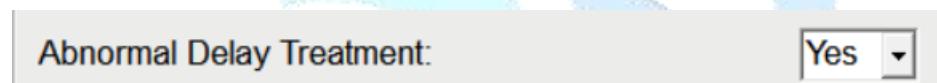
```



**6.9** This area is the record of dwell time, vehicle type, a / R / actually received, in which "free vehicle" corresponds to the above mentioned



"Confirm" button refers to the release button after the cashier confirms the receipt of parking fee, while "Cancel" button is to cancel the exit record, corresponding to the above-mentioned

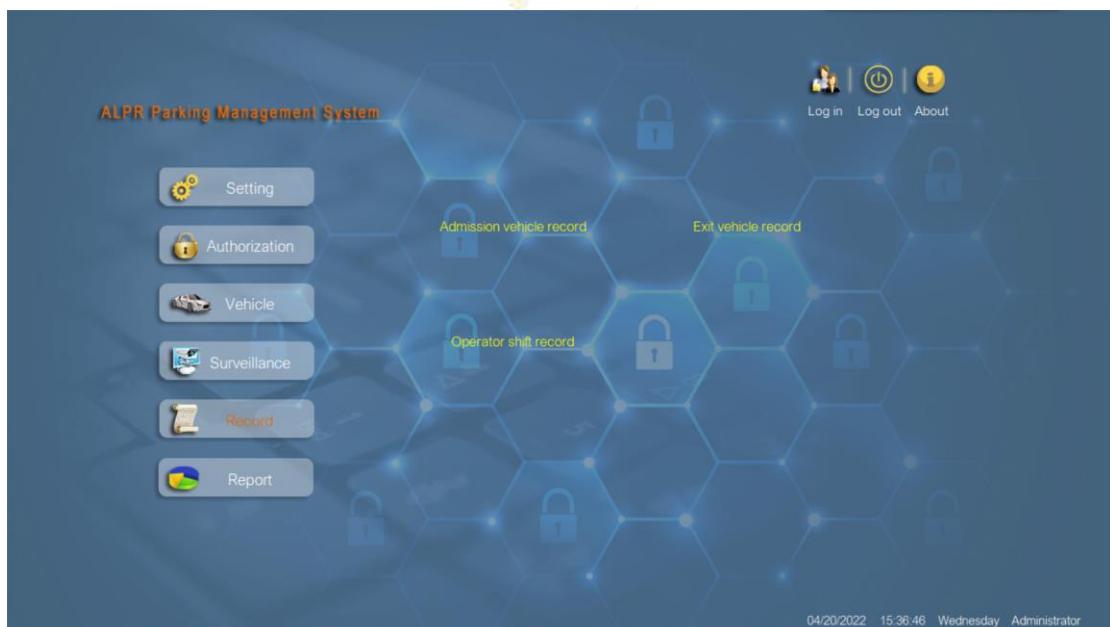


**(6.9 “Surveillance” Interface)**

# Chapter 5 Record and Report

## 7. Record

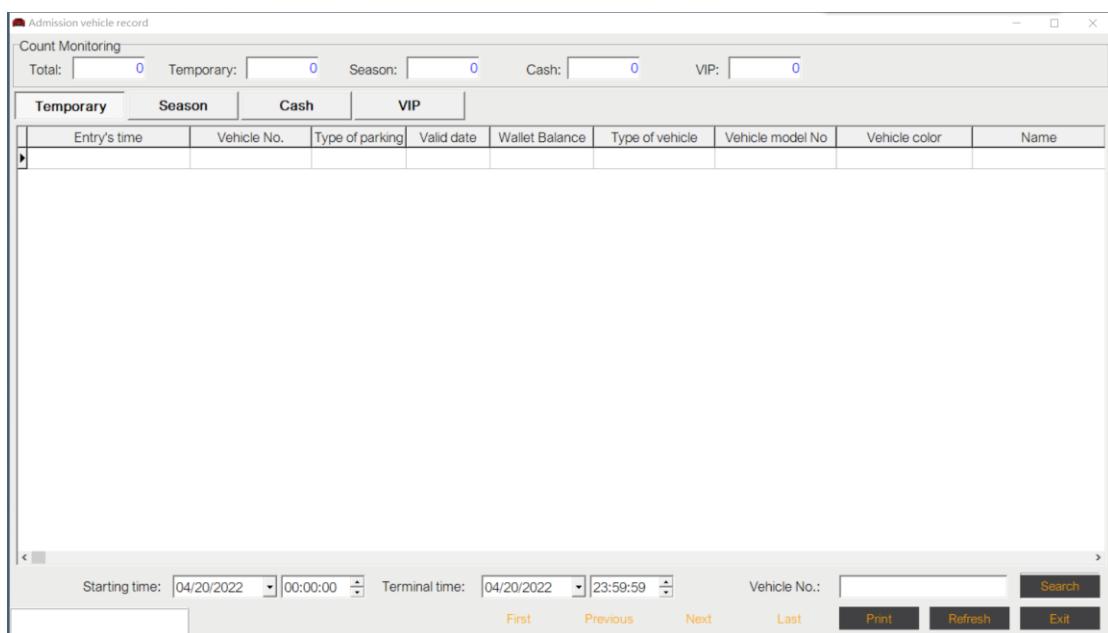
Next is the "record" menu, which includes three submenus: "**Admission vehicle record**", "**exit vehicle record**" and "**operator shift record**". This setting is for the query of import and export traffic flow in the parking lot and the management of cashier shift change records.



(7 "Record" Interface)

### 7.1 Admission vehicle record

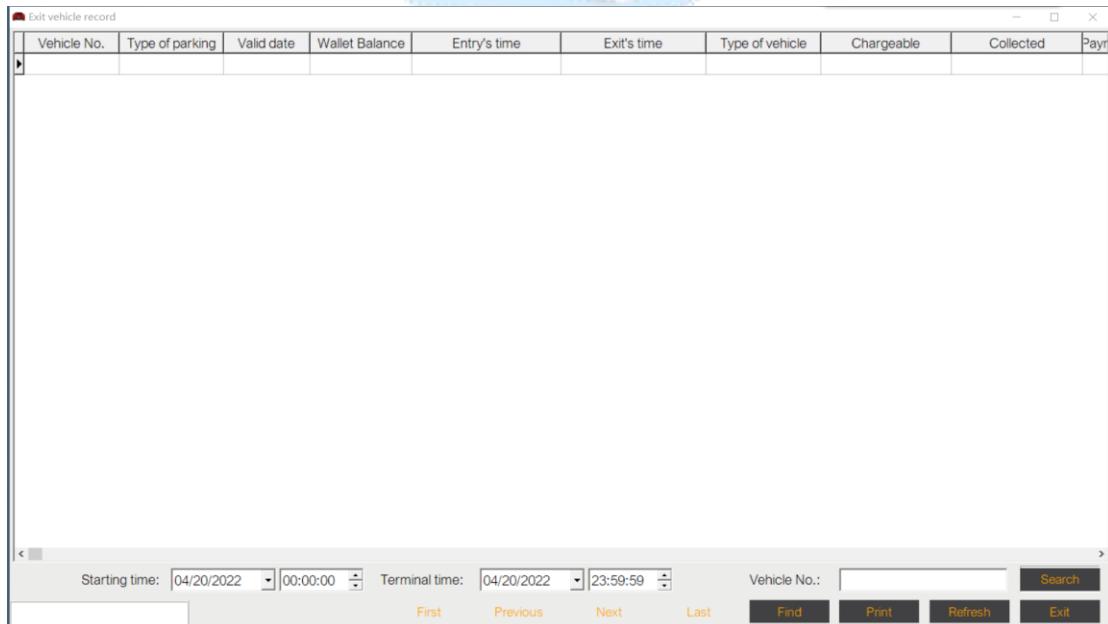
In the interface, we can see the total vehicles and vehicles of various models, in which the entry time of each vehicle and the expiration time of VIP and monthly card vehicles will be displayed, and we can query by category. In addition, we can query the traffic flow through specific time period below, or enter specific license plate to query the entry record.



(7.1 “admission vehicle Record” Interface)

## 7.2 Exit vehicle record

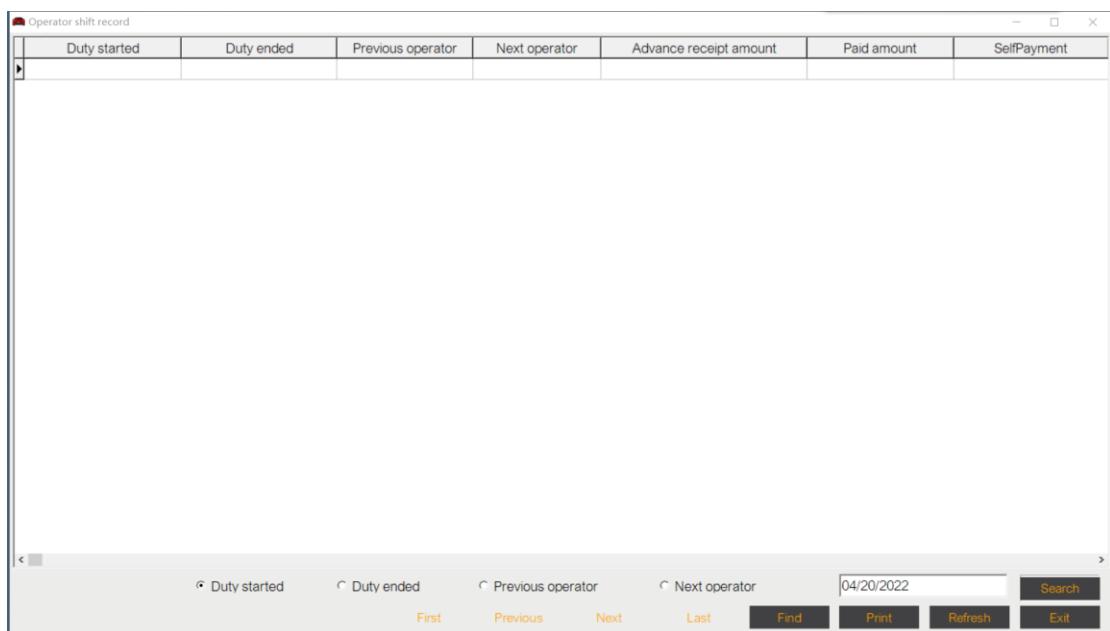
Similarly, in "exit vehicle record", you can query the exit vehicle records and information in the same way.



(7.2 “Exit vehicle Record” Interface)

## 7.3 Operator shift record

In "**operator shift record**", we can **query** the shift change records of all cashiers, including the personal data of cashiers, starting time of work, parking fees, etc.



(7.3 "Operator shift record" Interface)

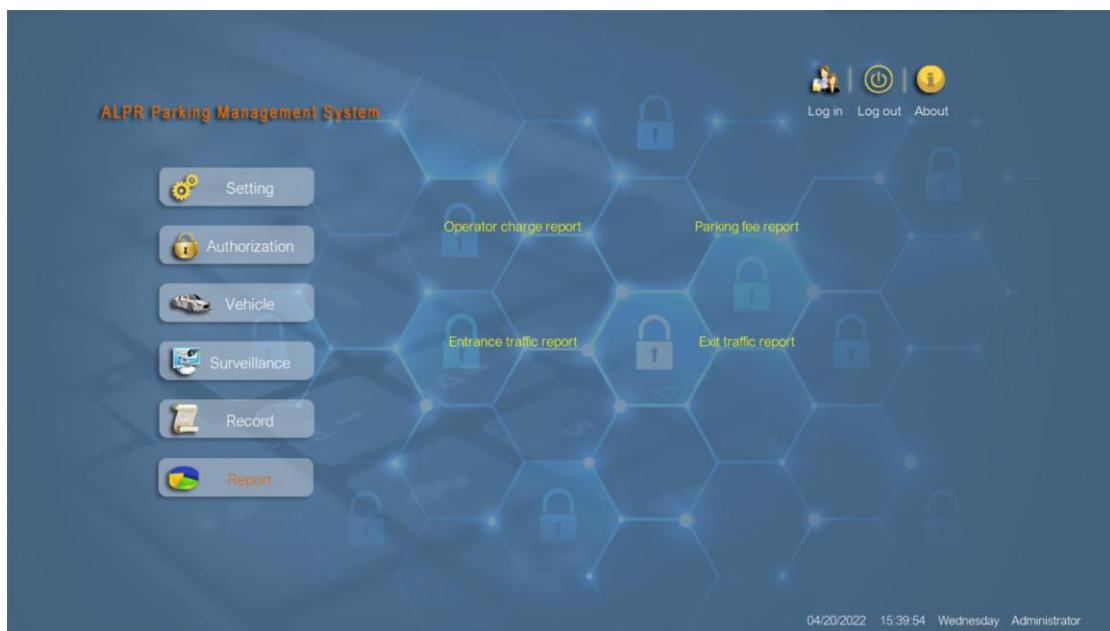
7.3.1 Click "Print" to preview the queried data and support printing



(7.3.1 "Print" Interface)

## 8. Report

8.1 Next is the "**report**" menu, which is divided into four submenus, namely "**operator charge report**", "**parking fee report**", "**entry traffic report**" and "**exit traffic report**"



(8 “Report” Interface)

**8.2 Based on the 8 models set in the previous menu, the “report” menu will make the traffic flow management of the entrance based on these 8 models.**

Setting parameters

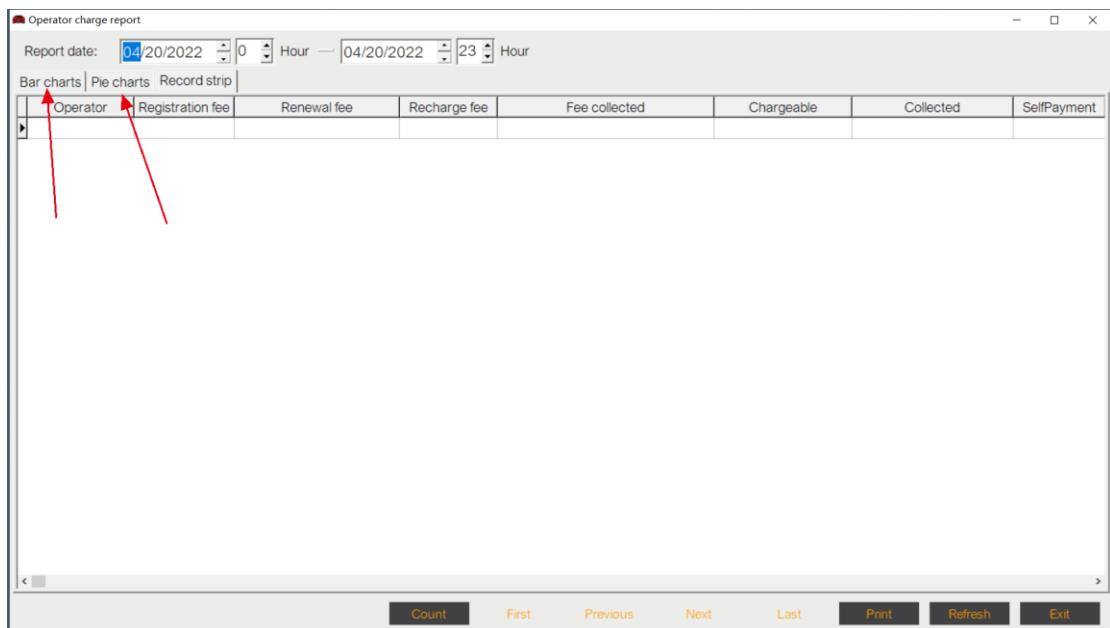
System | Entry And Exit | Other |

Storage Maintenance	Storage Days Of Captured Images: <input type="text" value="90"/>	Storage Days Of Entry And Exit Records: <input type="text" value="180"/>
Delete Expired Images: <input type="text" value="No"/>	Delete Expired Enter And Exit Records: <input type="text" value="No"/>	Delete Expired Shifting Records: <input type="text" value="No"/>
Storage Days Of Shifting Records: <input type="text" value="365"/>		
Parking Space		Minimum Balance/Allowing Residence Time(Min)/Decimal Value
Total Parking Space: <input type="text" value="500"/>	Min Balance: <input type="text" value="5"/>	Residence Time: <input type="text" value="2"/> Decimal Value: <input type="text" value="0"/>
Image And Backup Database Setup		
Entry Captured Image Location:	<input type="text" value="D:\ParkWatchfgjws\InPicture\"/>	
Exit Captured Image Location:	<input type="text" value="D:\ParkWatchfgjws\OutPicture\"/>	
Backup Database Location:	<input type="text" value="D:\ParkWatchfgjws\Backup\"/>	
Vehicle Type		
01: <input type="text" value="Sedan"/>	02: <input type="text" value="Bus"/>	03: <input type="text" value="Van"/>
04: <input type="text" value="Motorcycle"/>		
05: <input type="text" value="Other1"/>	06: <input type="text" value="Other2"/>	07: <input type="text" value="Other3"/>
08: <input type="text" value="Other4"/>		
Workstation Setup		
Current host No.: <input type="text" value="01"/>	Parking area access: <input type="text" value="01"/>	Lanes No.: <input type="text" value="1"/>
<input type="button" value="Confirm"/> <input type="button" value="Exit"/>		

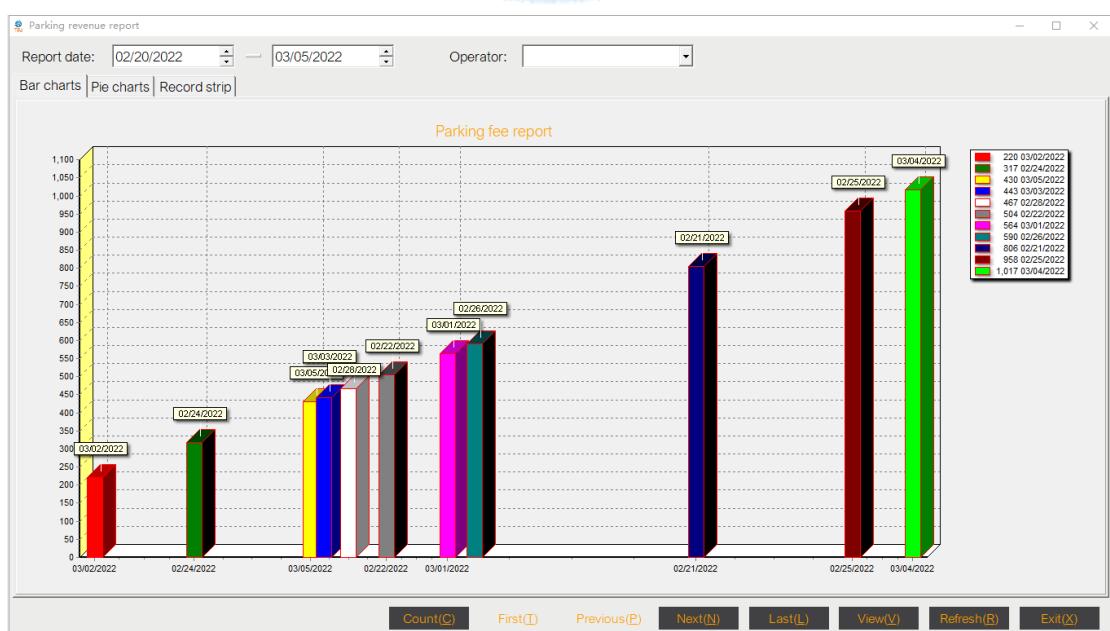
(8.2 “Other” Interface)

## 8.3 Operator charge report

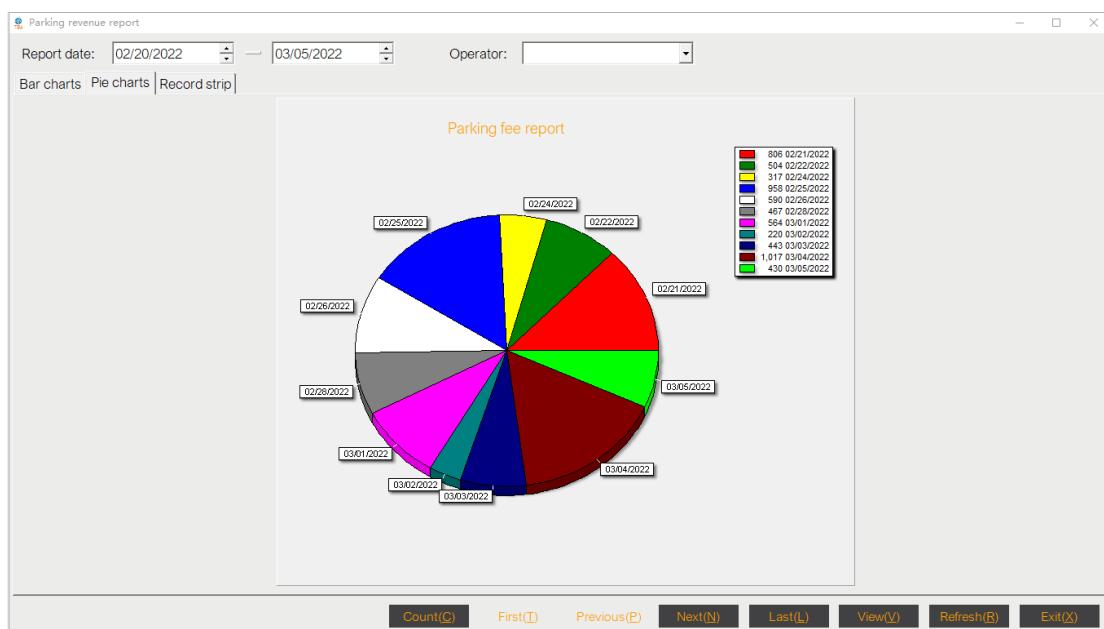
In "operator charge report", we can browse the summary based on **vehicle registration, recharge delay and other functions**, and set a specific time to query the registration time and cash balance of various types of vehicles. You can also select "bar charts" and "pie charts" to display data.



(8.3"operator charge report"interface)



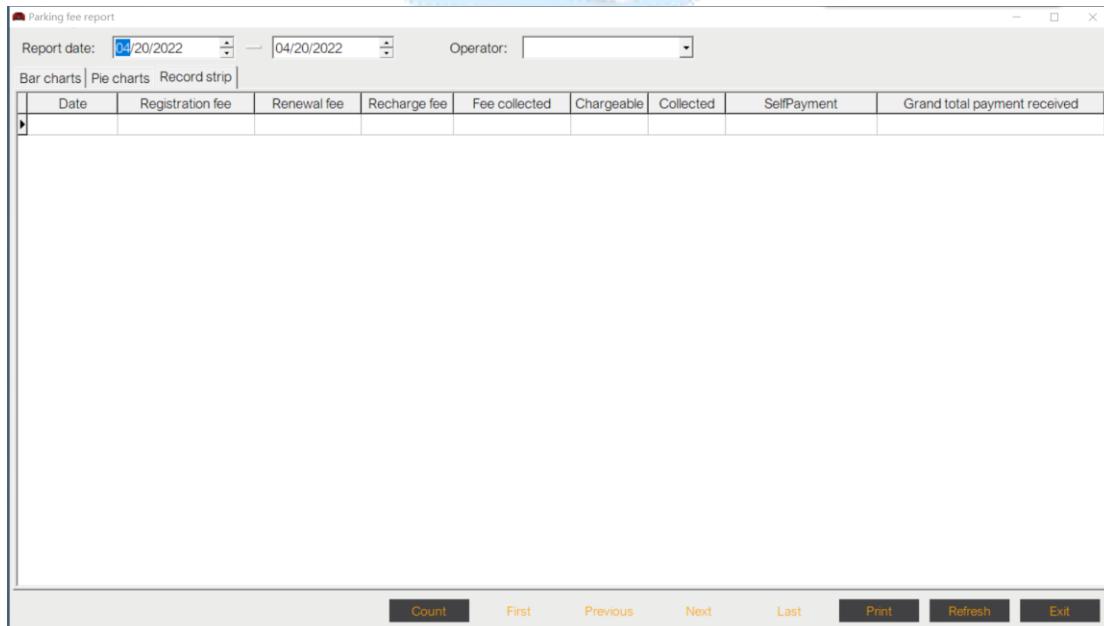
(8.3.1 "bar charts" interface)



(8.3.2 "pie charts" interface)

## 8.4 Parking fee report

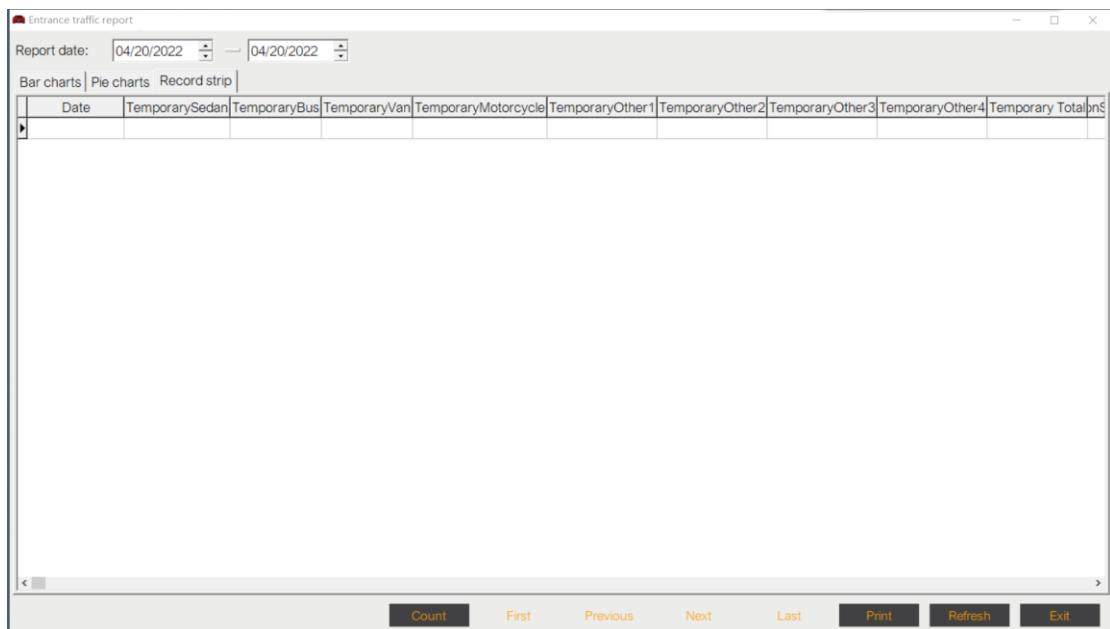
The "parking fee report" has one more to view the **parking payment records** of a specific cashier in a certain period of time.



(8.4 "parking fee reports" interface)

## 8.5 Entrance traffic report

In "entrance traffic report", it is the **traffic flow report displayed** according to the set 8 vehicle models.

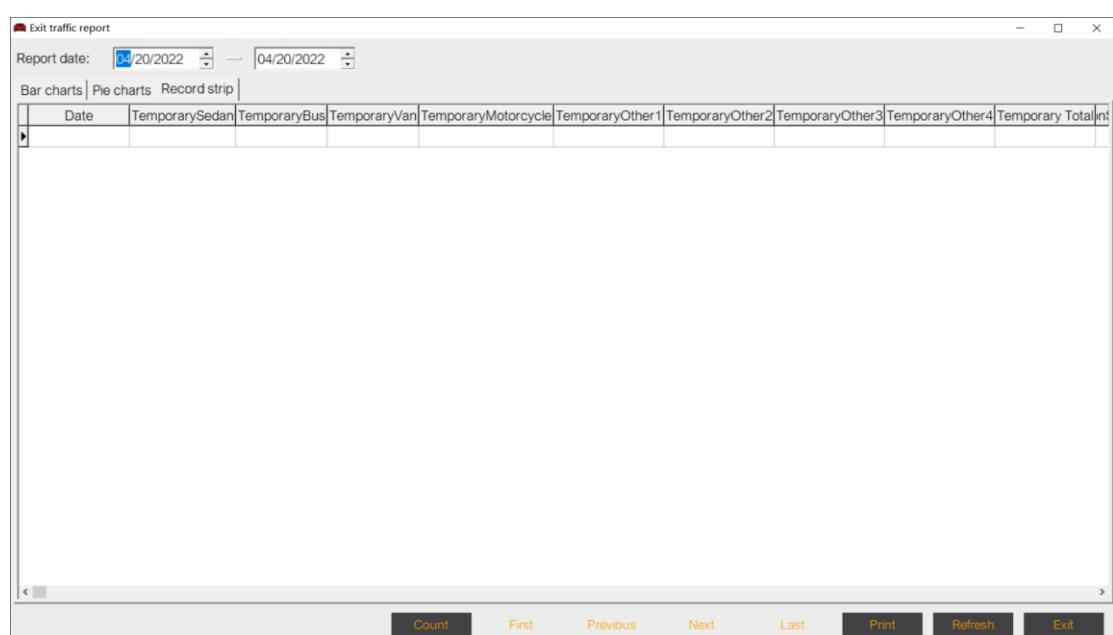


(8.5 "entrance traffic report" interface)

## 8.6 Exit traffic report

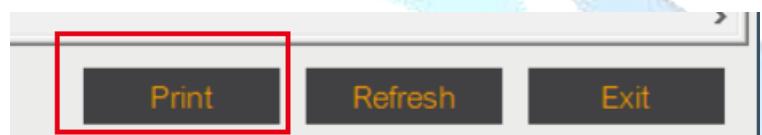
Similarly, "exit traffic report" displays the exit traffic report.





(8.6 "exit traffic report" interface)

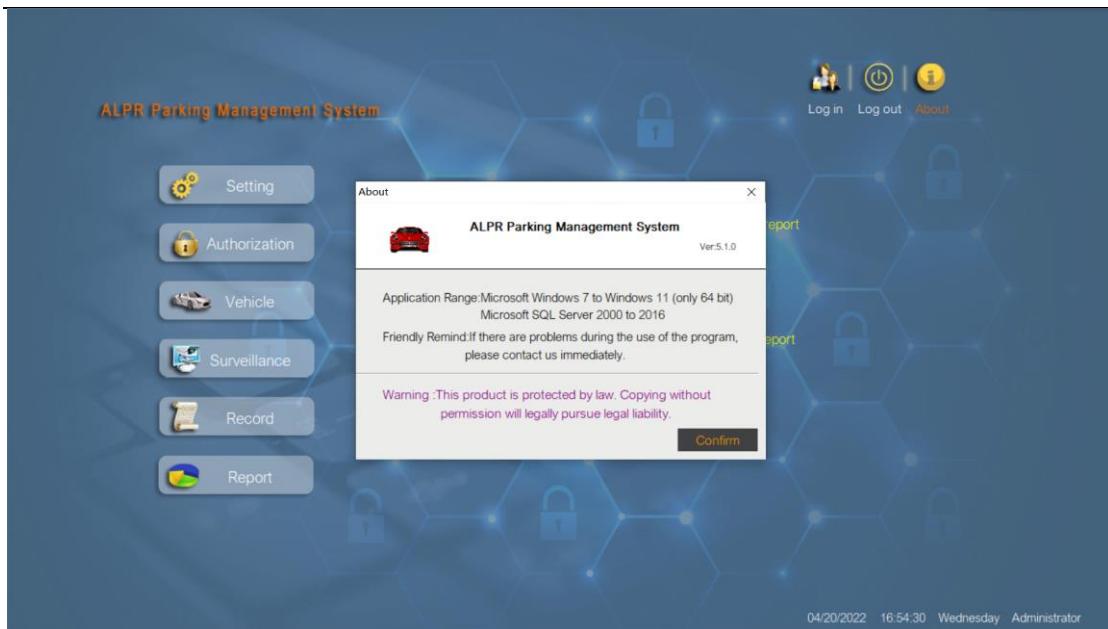
#### 8.7 Click "Print" to preview the queried data and support printing



### 9. About

9.1 The last "about" menu contains our company information, software version number, etc. This interface supports customization modification.





(9 "About" interface)

