

SHIPPING & DELIVERY

All orders ship Monday through Friday, excluding public holidays in the United States and Czech Republic. Processing time is 1-2 business days.

Shipping cost depends on the size of the order and the country of delivery. The exact price will be calculated at checkout.

EUROPE (EU countries)

- Delivery is approximately 1-5 business days after the item is dispatched.
- No additional charges upon delivery
- Package is traceable and your shipping confirmation will include tracking information
- Delivery will be made by UPS, FedEx or DHL

EUROPE (non-EU countries)

- Delivery is approximately 3-7 business days after the item is dispatched.
- Duties and taxes are unpaid, the customer is responsible for duties, taxes & fees upon delivery
- Package is traceable and your shipping confirmation will include tracking information
- Delivery will be made by UPS, FedEx or DHL

UNITED STATES

- Delivery is approximately 1-5 business days after the item is dispatched.
- No additional charges upon delivery
- Package is traceable and your shipping confirmation will include tracking information
- Delivery will be made by UPS or FedEx

AFRICA, ASIA, AUSTRALIA, NORTH AMERICA (excl. United States), SOUTH AMERICA

- Delivery is approximately 3-7 business days after the item is dispatched.
- Duties and taxes are unpaid, customer is responsible for duties, taxes & fees upon delivery
- Package is traceable and your shipping confirmation will include tracking information
- Delivery will be made by UPS, FedEx or DHL

Please note:

- International shipments outside the US and the EU are subject to customs clearance procedures, which can cause delays beyond the original delivery estimates
- Shipping, duties, taxes, and applicable fees are nonrefundable for undeliverable or refused shipments
- Orders cannot be shipped to P.O. Boxes

If you have additional questions, please contact us at hello@horizoneducational.com.